

# Factor Analysis on E-Learning Implementation in Mongolian Higher Education

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## Abstract

This paper examines the survey results on e-learning implementation, which covered 726 lecturers from Mongolian universities and colleges. The authors determined factors that influence e-learning course classification. We applied methods such as regression analysis and factor analysis. It revealed that institutional factors such as ownership, LMS, size, and personal factors such as age, gender, prior training, team, field of science, qualification, and locations influence the tendency to develop e-learning courses. The study is beneficial for policymakers and practitioners by broadening the understanding of institutional and personal factors influencing e-learning course development. *Implications for practice and policy:* 1) Mongolian higher education institutions primarily practice web-facilitated courses with few blended and online courses. 2) Institutional factors such as ownership, LMS, size, and personal factors such as age, gender, prior training, team, field of science, qualification, and locations influence the tendency to develop e-learning courses. 3) There is a strong need for faculty development as every third lecturer does not know about the learning theories and does not apply them to the e-learning course development. 4) The higher education management should address challenges faced by the faculty members. 72.65% of respondents raised environment and faculty development challenges.

## Keywords

Mongolia, E-Learning, Higher Education, Regression Analysis, Factor Analysis

## 1. Introduction

The Parliament of Mongolia ratified the state policy on education that aims to enable every citizen with lifelong learning opportunities (The Parliament of Mongolia, 2015). The higher education reform roadmap from 2010 to 2021 aims to expand distance and e-learning programs and increase citizens' access to higher education through new means. The guideline of postgraduate studies conducted and approved by the Ministerial Order A/370 of 2014 states that HEI can apply ICT and online open sources to face-to-face learning. Ph.D. committee members can vote electronically (Ministry of Education, Culture and Science, 2014).

E-learning is claimed to be practiced by many lecturers and HEIs in Mongolia. However, there is no research or information about e-learning courses and factors that influence their development. Earlier authors published survey results covering 58 academics and researchers from 5 HEIs (Tuul, 2019).

Babson Survey Research Group periodically measures online education in the United States and presents the trend (Seaman, Allen, & Seaman, 2018). The Canadian survey revealed that student and instructor experience should be focused and there is a lack of internal accountability for tracking online learning (Bates, 2018). The Chinese researchers concluded that a "production-utilization-research" model for information technology products is needed to optimize e-learning resource construction (Wang, 2018). In Russian Federation, the Ural state university investigated the three models such as web-facilitated model, blended learning with the online examination, and online format with tutor support model were investigated among 800 bachelor program students and concluded that online education does not reduce the learning outcomes or grades (Larionova, Brown, Bystrova, & Sinitsyn, 2018).

The article comprises methodology, results, and conclusion sections. The results of cluster analysis and regression analysis are presented.

This study is significant because there are no national statistics or research report about current practices of e-learning in Mongolia. Three years later, we surveyed to observe the update and assess the changes. The research questions are:

- 1) What types of e-learning courses are practiced in Mongolian higher education?
- 2) What factors influence e-learning course development?

## 2. Methodology

Hereby, we refer to e-learning as a general term that incorporates all forms of learning occurring via the internet. Web-facilitated learning occurs when course outline, lecture notes, seminars, discussions, assignment, and assessment are online, but without significantly reducing classroom time. Blended learning is a combined form of online and classroom settings. The course outline, lecture notes, seminars, discussions, assignments, and assessments are online, which partial-

ly replaces face-to-face learning. It occurs when students participate in online activities, but certain physical attendance and face-to-face interaction are still practiced. Online learning occurs when all educational activities are practiced fully online. To quantify the measurement, we used Allen and Seaman's methodology. Web-facilitated learning if online content is 1% - 29%, blended learning if online content is 30% - 79%, and fully online course if online content is over 80% (Allen & Seaman, 2014). The e-learning course is a 1 - 4 credit hour course made up of educational programs that are delivered to the student through the Internet, which continues for 16 weeks. Article 4.1 of the Higher Education Law of Mongolia states that Higher Education Institution (HEI) is a general term for universities, colleges, and institutes (The Parliament of Mongolia, 2018).

The survey is presented in **Appendix 1**. The authors improved the survey questionnaire, which was used in 2015. The significant change is that we used a sum of 2 instead of 5 variables. In 2015, we used 5 variables such as lectures, seminar or laboratory work, self-assessment quizzes, mid-term exams and assignments, course books, and supporting printed materials to classify the e-learning type. In 2018, we used 2 variables such as lectures and seminar to avoid diversion.

The survey is composed of 2 parts with 26 questions: 12 questions on demographics, and 14 questions on the e-learning course. We asked a volunteer to complete a pilot survey, and some questions were revised as a follow-up. Authors disseminated paper copies and emailed online surveys via Google forms from November 25, 2017 to February 20, 2018. The phone books and emailing lists of the HEI's were used.

The k-means approach measures and groups items by minimizing the square of the Euclidean distance. Factor analysis is used to model the interrelationships among items. It reduces a large number of variables into fewer numbers of factors (Hill & Lewicki, 2006).

### 3. Results

There were 6924 lecturers in 96 HEIs in the academic year 2017-2018 (Ministry of Education, Culture and Science, 2017). We calculated that 364 lecturers would represent 6924 lecturers with a 95 percent confidence interval using Student distribution:

$$n = \frac{1.96^2 \cdot 0.5 \cdot (1 - 0.5) \cdot 6924}{6924 \cdot 0.05^2 + 1.96^2 \cdot 0.5 \cdot (1 - 0.5)} = 364.$$

The sample represents the population as 726 lecturers participated in the survey. The sample size is calculated based on reliability and validity criteria for statistical inference.

The biggest age group is 30 - 44, representing 53% of the respondents. The smallest age group is 20 - 24, constituting 3%. 61% of the respondents are women.

As of the ownership, 18.7% are public institutions, 78.1% are private institu-

tions, and 3.2% are affiliates of foreign universities. 85% of the HEIs are located in urban area and 15% are located in rural areas. 75% are colleges and institutes, whereas 25% are universities. 85% of respondents reside in urban areas, and 15% live in rural areas.

Most respondents work in engineering and technology, and this trend remained stable for both surveys. The number of e-learning courses in medicine, life sciences, and humanities increased, whereas natural sciences decreased (**Table 1**).

We aimed to determine the factors influencing the tendency to develop an e-learning course. The training is not compulsory for the lecturers. 56.6% of the respondents said they were enrolled in the training for e-learning course development, whereas 43.4% were not. We used the Chi-square test to check if the enrollment to the e-learning course development training varies according to the location and ownership. The non-enrollment in training was 59.6% in the urban areas, whereas in the rural areas, it was 42.5% (**Figure 1**). The trend is consistent for public and private HEIs and the training enrollment is low.

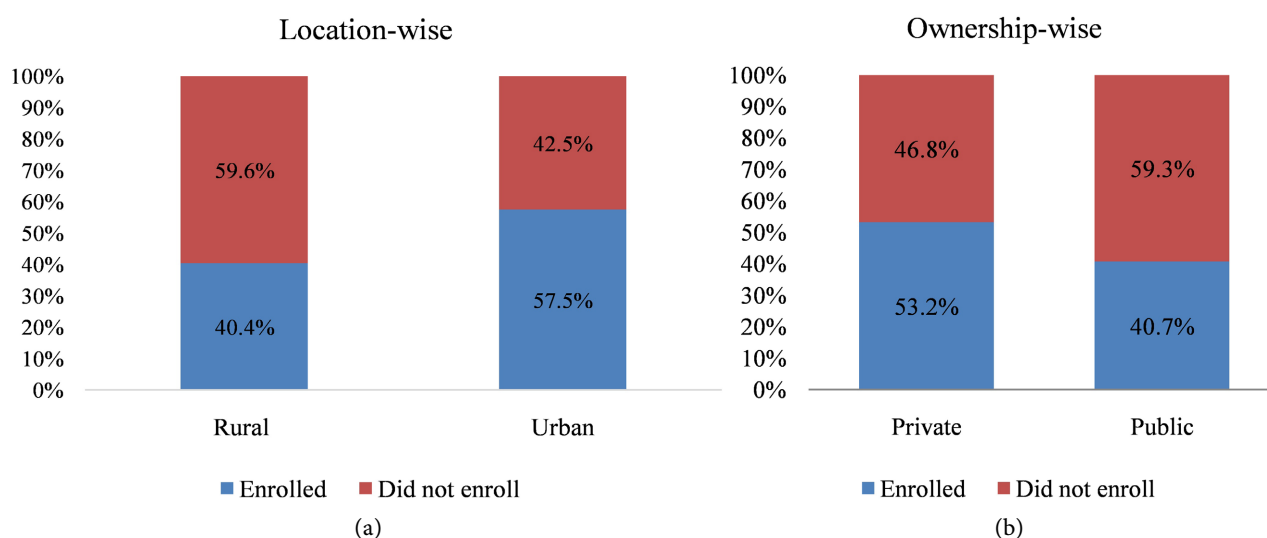
In 2015, every fourth respondent did not participate in the training to develop an e-learning course. In 2018, every second lecturer did not participate in the training to develop the e-learning course. This indicates that there is an immense necessity for faculty development. 30.4% of the respondents were enrolled in the training from 1 to 5 days, 8.9% were enrolled in the training from 6 to 30 days and 4.1% were enrolled for more than 2 months. The training is organized in relatively short terms. **Table 2** presents a comparison of the training duration.

The funding source of the training varies according to the duration. 40% of respondents self-funded the training, which continued from 2 to 4 months. 25% of the respondents said that training continued for 4 - 12 months, and foreign projects or programs funded it. The universities and colleges are funding the training for their academics without considering training duration (**Table 2**). The Chi-square test revealed that those universities and colleges that have LMS have a higher tendency to enroll their academics in training.

**Table 1.** Comparison of the fields of science.

Fields of science	Representation percentage in the survey	
	2015 survey	2018 survey
Medical sciences	0	16.8
Natural sciences	37.93	11.6
Engineering technology	37.93	33.6
Social sciences	15.52	12
Agriculture	1.72	8.7
Humanities	6.9	17.2

Source: Authors' comparison.



**Figure 1.** Participation of the lecturers in the training (according to the location and ownership of the institutions). Note: The Chi-square test was used to test if there was a correlation between variables: 1) The lecturers' participation in the training is correlated with the location of the institution at the 1% of statistical significance; 2) The lecturers' participation in the training is correlated with the ownership of the institution at the 1% of statistical significance. Source: Authors' calculation.

**Table 2.** Comparison of the e-learning training course duration undertaken by the lecturers.

Training duration	Representation in the survey	
	2015 survey	2018 survey
1 - 5 days	51.72	30.4
6 - 30 days	17.2 (from 6 days to 1.5 months)	8.9
More than 2 months	5.2 (more than 4 months)	4.1
Have not participated in the training	25.88	56.6

Source: Authors' calculations.

307 lecturers were enrolled in the training to develop e-learning courses, and similarly, 311 lecturers developed e-learning courses. If the lecturer was enrolled in the training to develop e-learning courses, the possibility of developing e-learning courses is 59.6%. Conversely, the possibility of developing e-learning courses is 31.4%.

Lecturers named the course components they developed: lecture 45.3%, test 22.6%, seminar 18.1%, additional material 8.1%, forum/discussion board 4.0%, other 2.0%. To sum up, the e-learning courses are developed to direct knowledge building which is similar to the results of the 2015 survey.

**Table 3** shows a breakdown of the time devoted to developing components of the e-learning course. Time devoted to the e-learning course development does not vary component-wise, but they spend 4 - 12 months in most cases. The mean time for the e-learning course development is 5 - 6 months, the median is four months. In 2015, the median time for the e-learning course development was five months. The e-learning course development time is decreased by one month.

**Table 3.** Time devoted to developing components of the e-learning course.

Components	Devoted time			
	Up to 2 months	2 - 3 months	4 - 12 months	More than a year
Forum/discussion board	27.3%	27.3%	18.2%	27.3%
Lecture	20.6%	25.5%	36.8%	17.0%
Test	17.4%	24.8%	40.5%	17.4%
Seminar	22.4%	25.5%	37.8%	14.3%
Additional material	19.0%	21.4%	35.7%	23.8%
Other	11.1%	44.4%	11.1%	33.3%

Source: Authors' calculations.

**Table 4** presents the application of the learning theories in the e-learning course development. If the lecturer was enrolled in the e-learning course development training, the application of learning theories would rise. Every third lecturer does not apply learning theories in the e-learning course development. This trend remained stable for both surveys. In 2015, 37.21% of the total respondents who said do know or did not apply learning theories. In 2018, 34.6% of the total respondents said that they do not know. This indicates the strong need for faculty development.

The lecturers consider e-learning suitable for master's and bachelor's professional courses. The e-learning course development is a time-consuming activity. 43.8% of lecturers worked in teams, and 56.2% worked individually to develop an e-learning course. The teamwork is not dependent on the lecturers' age, gender, and e-learning course development training.

Most lecturers developed the e-learning course based on the management's request. 43.92% of the respondents received monetary and non-monetary compensation, 39.74% received no compensation as it was their duty, and 16.99% said do not know. The response does not vary based on the lecturer's demographics or institutional ownership.

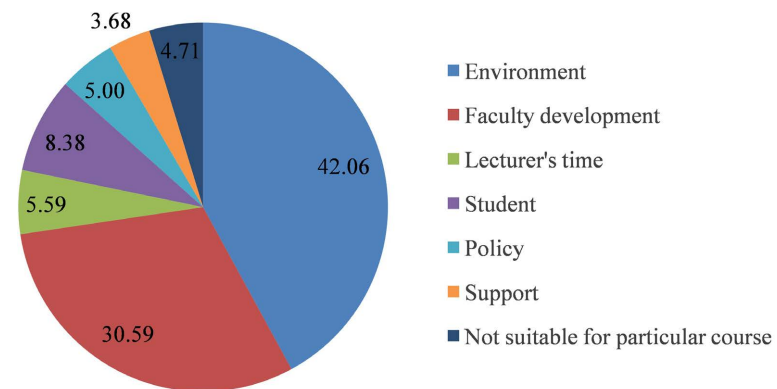
The challenges in the e-learning course development were grouped into 7 areas, as presented in **Appendix 2 (Table A1)**. **Figure 2** provides a summary of challenges reported by lecturers.

72.65% of the respondents raised environment and faculty development issues. Technology and environmental obstacles are lack of equipment, software, low network speed and weak coverage, lack of recording facilities, technical faults, absence of licensed software, antivirus software, and weak information security. The faculty development issues are problems related to methodology, experience, understanding, standards, information technology knowledge, mentor, instructional designer, and English. 5% of the lecturers indicated that they do not have time. 8% of the respondents reported about the students' related problems such as students are not ready to use e-learning, lack of trust, learner's inappropriate ethics (if the particular student has completed the test or

**Table 4.** Application of the learning theories in the e-learning course development.

	Learning theories	Percentage representation in the research	
		2015 survey	2018 survey
1	Behaviorism	6.98	8.8
2	Cognitivism	11.63	13.4
3	Constructivism	11.63	14
4	Humanitarian approach	4.65	5.7
5	Cultural and history approach	2.33	5.7
6	Other	25.58	17.8
7	Did not apply any theory	27.91	0
8	Do not know	9.30	34.6
	Sum (7 + 8)	37.21	34.6

Source: Authors' calculations.

**Figure 2.** The challenges in the e-learning course development in 2018 survey, percentage. Source: Authors' calculations.

assignment), lack of student's motivation and too small or too big classes. 9% of problems related to policy and support. The policy difficulties are declarative policy, weak planning, inconsistent implementation, weak coordination of intellectual property, and a weak legal environment. The support-related issues are lack of financial and other incentives. Around 10% of the respondents highlighted that e-learning is unsuitable for their courses. The University of the Culture and Arts courses requires face-to-face interaction.

Some challenges coincide with the study results, which covered 10 Dutch Higher Education Institutions. The barriers were uncertainty about the value for them to share openly, uncertainty about quality, copyright violations, lack of time, support, and awareness of opportunities for openness (Janssen & Schuwer, 2018). The challenges were similar to the other developing countries, such as lack of environment, technology, and faculty development; developed countries face challenges related to the individual characteristics of the student and lecturers (Andersson & Grönlund, 2009).

### 3.1. Cluster Analysis Results

We classified the sample size into three clusters based on the sum of the two variables such as the proportion of the e-lectures in the total lectures and proportion of the e-seminars in the total seminars. We have chosen two main variables contributing to the e-learning course to avoid diversion based on the lessons learned from the previous survey. This analysis reveals group characteristics and relations between the variables.

The 13 HEIs out of 15 HEIs practice e-learning. However, this survey mainly covers only those lecturers who developed an e-learning course. If we considered it in the sample, the percentage of the lectures and seminars would drop from 71.62% to 25.9%. As it is shown in **Table 5**, the total weight of the e-learning courses would not exceed 30%, which means that e-learning course development and application are low at the national level.

According to Allen and Seaman's threshold values, MNUMS, NUM, Mongolian National University, Mongolian University of Life Sciences, New Civilization Institute, Institute of Economics and Finance, and UFE are implementing blended learning, whereas the rest of the Higher Education institutions implement the web-facilitated learning. As shown in **Table 4**, the UFE sample does not represent the population. The selection bias occurred as only those lecturers who developed e-learning courses participated in the survey. Therefore, we decided to drop 5 UFE respondents from the initial list of 726, and the sample contains 721 respondents. We conducted the cluster analysis for the 721 respondents classifying the total sample into three groups using lecture and seminar time.

If the lecturer did not develop or teach the e-learning course, it was given 0 value. It means that the lecturer taught 0 hours. The variable used for the classification is the mean of the sum of the e-lectures and e-seminars ((percentage of the e-lectures + percentage of the e-seminars)/2). As it is shown in **Table 6**, the mean of the cluster varies in each cluster. For example, theme was 0.7% in Cluster 1, 60.4% in Cluster 2, and 98.2% in Cluster 3. The minimum and maximum of the clusters are compliant with the threshold values.

Proportion-wise, 67% are web-facilitated courses, 18.9% are blended courses, and 13.03% are online courses. In 2015, we found that 22.4% of the courses were web-facilitated courses, 74.1% were blended courses, and only 3.4% met the requirement of online courses. Web-facilitated courses are mostly practiced, with few online and blended courses.

After data cleaning, we evaluated 698 observations (**Graph 1**) of how these variables influence the tendency to develop an e-learning course. Afterward, we analyzed 12 factors influencing cluster classification (**Graph 1**). Out of 12 factors, only LMS had an eigenvalue above 1, regarded as the cutoff point.

**Graph 2** shows that only LMS is the main variable that influences the cluster classification. LMS makes a difference to the e-Learning course development as it combines pieces of content into the time-framed course. Therefore, we tried to



**Table 5.** The weight of the e-lectures and e-seminars by higher education institutions.

	Higher education institutions	Mean	St. deviation	Frequency
1.	MNUMS	63.7%	31.3%	62
2.	Mongolian state University of Education	51.6%	25.0%	10
3.	National University of Mongolia	67.2%	32.7%	8
4.	Mongolian National University	72.9%	25.3%	3
5.	Otgontenger University	72.9%	27.1%	9
6.	The University of the Culture and Arts	77.1%	20.2%	22
7.	Institute of Engineering Technology	68.1%	27.3%	15
8.	University of Life Sciences	75.4%	22.2%	44
9.	University of Humanities	63.6%	24.3%	4
10.	New Civilization Institute	62.5%	0.0%	1
11.	Mongolian University of Science and Technology	77.8%	27.0%	68
12.	Monos College	75.0%	0.0%	1
13.	University of Economics and Finance	90.3%	13.2%	5
	Total	71.62%	27.20%	252

Source: Authors' calculations.

**Table 6.** Classification of the e-learning courses (percentage of the e-lecture in the total lectures, the percentage of the e-seminars in the total seminars, cluster-wise).

Cluster	Minimum	Mean	Maximum	Number of e-learning courses
I (web-facilitated)	0.0%	0.7%	30.5%	490
II (hybrid)	31.3%	60.4%	78.1%	137
III (online)	81.3%	98.2%	100.0%	94
Total	0.0%	25.9%	100.0%	721

Source: Authors' calculations.

Factor analysis/correlation	Number of obs	=	698
Method: principal factors	Retained factors	=	7
Rotation: (unrotated)	Number of params	=	63

Factor	Eigenvalue	Difference	Proportion	Cumulative
Factor1	1.46822	0.59744	0.5358	0.5358
Factor2	0.87078	0.30924	0.3178	0.8536
Factor3	0.56154	0.14496	0.2049	1.0585
Factor4	0.41658	0.17497	0.1520	1.2105
Factor5	0.24161	0.20901	0.0882	1.2987
Factor6	0.03260	0.02035	0.0119	1.3106
Factor7	0.01224	0.03075	0.0045	1.3151
Factor8	-0.01851	0.08393	-0.0068	1.3083
Factor9	-0.10244	0.09628	-0.0374	1.2709
Factor10	-0.19872	0.03110	-0.0725	1.1984
Factor11	-0.22982	0.08407	-0.0839	1.1145
Factor12	-0.31388	.	-0.1145	1.0000

LR test: independent vs. saturated:  $\chi^2(66) = 1170.16$  Prob> $\chi^2 = 0.0000$

**Graph 1.** The explanation of the variables that influence the cluster classification. Source: Authors' calculations.

Factor loadings (pattern matrix) and unique variances

Variable	Factor1	Factor2	Factor3	Factor4	Factor5	Factor6	Factor7	Uniqueness
age	0.1982	-0.4191	0.2839	0.0677	-0.1316	-0.0034	0.0104	0.6825
sex	-0.0068	-0.0082	-0.0264	-0.1204	-0.2324	-0.0900	0.0181	0.9223
qualificat-d	-0.2791	0.2393	-0.3078	-0.2287	0.0134	0.0539	0.0050	0.7147
type_univ	-0.8020	0.1474	0.2293	0.1125	0.0379	-0.0237	0.0147	0.2677
BIGs	0.2110	-0.3934	-0.1595	0.1277	0.2492	0.0080	-0.0257	0.6962
maj_fields	0.2187	0.2036	-0.0012	0.2322	0.2080	-0.0770	0.0561	0.8045
maj_OOCs	0.0959	0.3617	-0.2515	0.0419	0.0214	-0.0490	-0.0169	0.7918
LMS	0.7673	0.3198	0.0958	-0.0793	-0.0521	0.0194	0.0075	0.2905
urb_rural	0.0009	0.3788	0.4265	0.0507	0.0919	0.0461	-0.0300	0.6602
training	-0.1039	-0.0381	-0.2196	0.3510	-0.1107	0.0405	0.0013	0.8024
duration	-0.0119	-0.1196	0.0185	-0.1794	0.0969	0.0657	0.0771	0.9334
funding	0.0793	0.1657	-0.0677	0.3104	-0.1734	0.0647	0.0239	0.8305

**Graph 2.** The relationship between the factors and variables. Source: Authors' calculations.

determine how the lecturers' characteristics, diversity of the universities and colleges influence the e-learning course development.

### 3.2. Results of the Regression Analysis

Using logit which is used for nonlinear regression analysis, we used a 721 sample to determine the major factors that influence the probability of developing an organized de-learning course (UFE data was dropped due to the selection bias).

We have chosen the dependent variable as ( $Y_i$ ) as a response to the "Have you developed and organized de-learning courses?" question. If the response is "no", then it will take "0" value, else it will take "1" value. If we will use the ordinary least square method, sometimes, we will get a value less than 0 or more than 1 though signs of independent variables will be the same over OLS and logit regression. Furthermore, logit regression does not require an error term following a normal distribution, which is more favorable for our estimation. We have used the logit analysis based on the sample.

$$Y_i = \beta_0 + \beta_1 * X_i + \beta_2 * Z_i + e \quad (1)$$

*Note:*  $Y_i$  is a binary dependent variable that takes 1 or 0;

$X_i$  is a set of independent variables that represent the lecturers' demographics (Those are: age, gender, and enrollment to the training on the e-learning course development);

$Z_i$  is a set of independent variables that represent the institutional characteristics (Those are: location, ownership, and LMS).

The probability of developing e-learning courses is low 43.5% since 316 lecturers said they developed an e-learning course. To achieve the purpose of the evaluation, the variables were converted as those lecturers' demographics and institutional variables are insufficient to explain the tendency to develop e-learning. Those are:

- If the lecturer holds a doctoral degree, the dummy variable (qualification\_d) value is 1. Otherwise (if he/she holds master's (or bachelor's degree, not common)) 0.
- If the university or college is public, then the dummy variable value is

- (type\_univ) 0. If private, then 1.
- If the lecturer works in engineering technology or medical sciences, the dummy variable (maj\_fields) value is 1, otherwise 0.
  - The position can have an impact on the tendency to develop e-learning. Therefore, if the respondent holds the professor, senior lecturer, lecturer positions then the dummy variable (qualification\_d) value is 0, otherwise 1. The dummy variable relationship shall be negative.
  - If the HEI has LMS, then the dummy variable (LMS) value is 1, otherwise 0 (LMS).
  - If the HEI is located in the urban area, then the dummy variable (urb\_rural) value is 1. If it is located in a rural area, the dummy variable is 0.
  - If the lecturer was enrolled in the e-learning course development training, then the dummy variable (training) value is 1, otherwise 0.
  - If the e-learning course development training continued for less than 4 months, the value of the dummy variable is 1. If the training continued for more than 4 months, the value of the dummy variable is 0 (duration). If the lecturer was not enrolled in the e-learning course development training, the dummy variable is 1.
  - If the lecturer worked alone to develop the e-learning course, the dummy variable (team\_working) regarding the team who developed the e-learning course is 0, otherwise 1.
  - If the training to develop the e-learning course was funded from an international project or program, then the dummy variable (funding) is 1, otherwise 0.

After data cleaning, we evaluated 698 observations (**Graph 3**) of how these variables influence the tendency to develop an e-learning course.

The age of the respondents positively affects the tendency to develop e-learning courses by 6% (age). The female lecturers have a higher tendency to develop the e-learning course by 12.2%, compared to the males (sex). Private institutions are less likely to develop e-learning courses by 34.7% (type\_univ). The tendency to develop engineering technology and medical sciences courses is higher by 24% compared to other sectors (maj\_fields).

The LMS negatively affects the tendency to develop e-learning courses by 35%. This indicates that the HEIs do not fully explore the LMS. As earlier said, HEIs with LMS tend to enroll their lecturers in the e-learning course development training at organizational expenses. The example of Kenyan University shows that instructors were not satisfied with training on LMS use and course development. They also expressed concerns about low motivation from the university and the lack or limited access to e-learning seminars and workshops where they can learn more about e-learning (Hadullo, Oboko, & Omwenga, 2018).

The variables such as enrollment to the e-learning course development training (training) and teamwork to develop an e-learning course (team\_working) influence the tendency for e-learning course development (Cox & Trotter, 2017).

Probit regression	Number of obs	=	698
	LR chi2(13)	=	370.86
	Prob > chi2	=	0.0000
Log likelihood = -294.23932	Pseudo R2	=	0.3866

q12	Coef.	Std. Err.	z	P> z	[95% Conf. Interval]
age	.0160225	.0064734	2.48	0.013	.0033348 .0287102
sex	.3064205	.1261275	2.43	0.015	.0592151 .553626
qualification_d	-.2536138	.1421708	-1.78	0.074	-.5322635 .0250358
type_univ	-.935232	.2569872	-3.64	0.000	-1.438918 -.4315464
BIGs	-.6895641	.14409	-4.79	0.000	-.9719753 -.4071528
maj_fields	.6099786	.134899	4.52	0.000	.3455815 .8743757
maj_OOCs	-.5869934	.1863865	-3.15	0.002	-.9523043 -.2216825
LMS	-.9537623	.2119629	-4.50	0.000	-1.369202 -.5383225
urb_rural	-.300807	.1795925	-1.67	0.094	-.6528018 .0511878
training	.7321356	.1270353	5.76	0.000	.4831509 .9811202
duration	-1.3189	.7212834	-1.83	0.067	-2.732589 .09479
team_working	3.065045	.3480226	8.81	0.000	2.382933 3.747157
funding	-1.771408	.4451008	-3.98	0.000	-2.64379 -.8990266
_cons	1.088729	.8284949	1.31	0.189	-.5350918 2.712549

(a)

Marginal effects after probit

$$y = \Pr(q12) \text{ (predict)}$$

$$= .50921229$$

variable	dy/dx	Std. Err.	z	P> z	[ 95% C.I. ]	X
age	.0063904	.00258	2.48	0.013	.00133 .011451	40.0244
sex*	.1217612	.04971	2.45	0.014	.024322 .2192	.608883
qualif~d*	-.1006537	.05594	-1.80	0.072	-.210303 .008996	.689112
type_u~v*	-.3468479	.08173	-4.24	0.000	-.507037 -.186659	.173352
BIGs*	-.2695147	.05412	-4.98	0.000	-.375584 -.163445	.527221
maj_fi~s*	.2396046	.05138	4.66	0.000	.138907 .340302	.515759
maj_OOCs*	-.2274338	.06778	-3.36	0.001	-.360284 -.094584	.161891
LMS*	-.3567647	.07029	-5.08	0.000	-.494536 -.218993	.729226
urb_ru~l*	-.1185884	.06939	-1.71	0.087	-.254585 .017408	.848138
training*	.2849498	.0471	6.05	0.000	.192633 .377267	.431232
duration*	-.4036588	.12132	-3.33	0.001	-.641445 -.165872	.991404
team_w~g*	.7134866	.02324	30.71	0.000	.667947 .759026	.197708
funding*	-.4922772	.05954	-8.27	0.000	-.608976 -.375578	.04298

(\*) dy/dx is for discrete change of dummy variable from 0 to 1

(b)

**Graph 3.** Results of the regression analysis. \* $p < 0.05$ ; \*\* $p < 0.01$ ; \*\*\* $p < 0.001$ . Source: Authors' calculations.

If the lecturer was enrolled in the training to develop an e-learning course, the tendency to develop e-learning courses is higher by 28.5% compared to the lecturer who was not trained (training). However, the sign of the coefficient indicates that if the training continued for less than 4 months, the tendency decreases (duration). The lecturers tend to work individually rather than engage in teams (team\_working) by 71.3%.

If the training is provided within the framework of international projects or programs, it decreases the tendency to develop e-learning courses by 49.2%. The reason shall be explored in-depth. The possible explanations are university management did not explain the relevance of the training to the university mission and objectives, and the training did not meet their expectations or demand; there

was no usage of the acquired skills and follow-up responsibility to the lecturers and lecturers' lack of commitment.

In 2015, the variables such as lecturers' position, LMS, master's degree courses out of all levels of tertiary education, team leadership, the expected lifetime of e-course, and marking down assignments in face-to-face learning significantly influenced on e-learning classification.

### 3.3. Results of the Factor Analysis

We used the factor analysis using principal component analysis. We have selected 9 variables such as age (age), gender (sex), qualification (qualification), LMS (LMS), ownership (type\_univ), location (urb\_rural), a field of science (field), duration of the training on the e-learning course development (train\_duration), and funding source of the training on the e-learning course development (train\_funding).

Their eigenvalues are presented in **Table 7**.

Based on **Figure 3**, if we sum up the eigenvalues of the first 6 eigenvalues and divide it into the sum of all 9 eigenvalues:

$$\frac{\sum_{i=1}^6 \lambda_i}{\sum_{i=1}^9 \lambda_i} \approx 0.82, \text{ where } \lambda_i \text{ is } i\text{th eigenvalue.}$$

It means that the first 6 components can represent the whole information by 82 percent. The covariance matrix is calculated in **Table 8**.

The varimax rotation was applied such that it will maximize the  $\rho(X, F) = L$ . The results are shown in **Table 9**.

The 1<sup>st</sup> component, whether the university has LMS (LMS) and ownership (type\_univ) are factors that influence the tendency to develop e-learning courses. The 2<sup>nd</sup> component, the location of the university and colleges (urb\_rural) and training duration (train\_duration) of the academic are factors. The 3<sup>rd</sup> component, age (age) and qualification (qualification) are factors. The 4<sup>th</sup> component, the field of science (field) is a factor. The 5<sup>th</sup> component gender (sex) and the 6<sup>th</sup> component of the e-learning funding source (train\_funding) are the factors.

## 4. Limitations

Students were not surveyed. The survey respondents are limited to the lecturers, instructional designers, managers, and researchers who agreed to respond to the survey voluntarily. The survey validity relies on the survey data. The survey data depends on the instrument and respondents' honesty and accuracy. The survey presents a glimpse of the current state from the lecturers' and instructional designers' perspectives. It cannot be generalized due to the above-mentioned limitations.

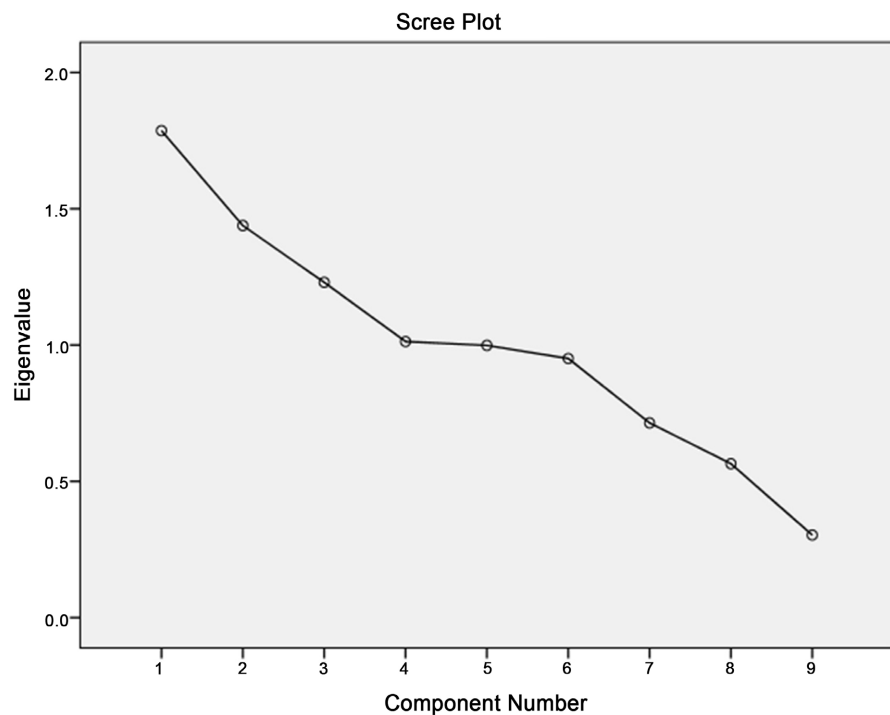
## 5. Conclusion

The survey revealed that there is a strong necessity for faculty development as every second lecturer was enrolled in the e-learning course development training.

**Table 7.** The eigenvalues.

Communalities			Total variance explained									
	Initial	Extraction	Component	Initial eigenvalues			Extraction sums of squared loadings			Rotation sums of squared loadings		
				Total	% of variance	Cumulative %	Total	% of variance	Cumulative %	Total	% of variance	Cumulative %
Age	1.0	0.757	1	1.79	19.853	19.853	1.79	19.853	19.853	1.52	16.88	16.884
Sex	1.0	0.959	2	1.44	15.981	35.834	1.44	15.981	35.834	1.37	15.23	32.115
Qualification	1.0	0.751	3	1.23	13.667	49.501	1.23	13.667	49.501	1.36	15.09	47.206
LMS	1.0	0.866	4	1.01	11.256	60.757	1.01	11.256	60.757	1.10	12.27	59.471
type_univ	1.0	0.831	5	0.99	11.099	71.856	0.99	11.099	71.856	1.04	11.54	71.010
urb_rural	1.0	0.758	6	0.95	10.564	82.419	0.95	10.564	82.419	1.03	11.41	82.419
Fields	1.0	0.834	7	0.72	7.939	90.358						
train_duration	1.0	0.703	8	0.57	6.274	96.633						
train_funding	1.0	0.960	9	0.30	3.367	100.000						

Extraction method: Principal component analysis.

**Figure 3.** The eigenvalues. Source: Authors' calculations.

Every third lecturer neither knows about the learning theories nor applies them to the e-learning course development. The significant challenges are environment, and faculty development, as 72.65% of the respondents have raised these issues. The web-facilitated courses (67%) are mostly practiced with few on-line courses (13.03%) and blended courses (18.9%). **Figure 4** presents a summary of the regression and factor analysis.

**Table 8.** Calculation of covariance matrix.

	Component matrix a					
	1	2	3	4	5	6
Age	0.527	0.126	0.585	0.279	0.168	−0.123
Sex	−0.118	0.289	−0.012	0.782	−0.030	0.499
Qualification	0.507	−0.329	0.530	0.150	−0.064	−0.280
LMS	0.668	−0.431	−0.331	0.011	−0.227	0.271
type_univ	0.775	0.242	−0.281	−0.128	−0.146	0.236
urb_rural	0.126	0.841	0.062	−0.101	0.122	−0.077
Fields	−0.022	−0.445	−0.213	0.206	0.739	0.039
train_duration	−0.419	−0.284	0.402	0.011	−0.464	0.264
train_funding	0.036	−0.007	0.456	−0.482	0.341	0.634

Extraction method: Principal component analysis. a: 6 components extracted.

**Table 9.** Varimax rotation, rotated component matrix f.

(a)

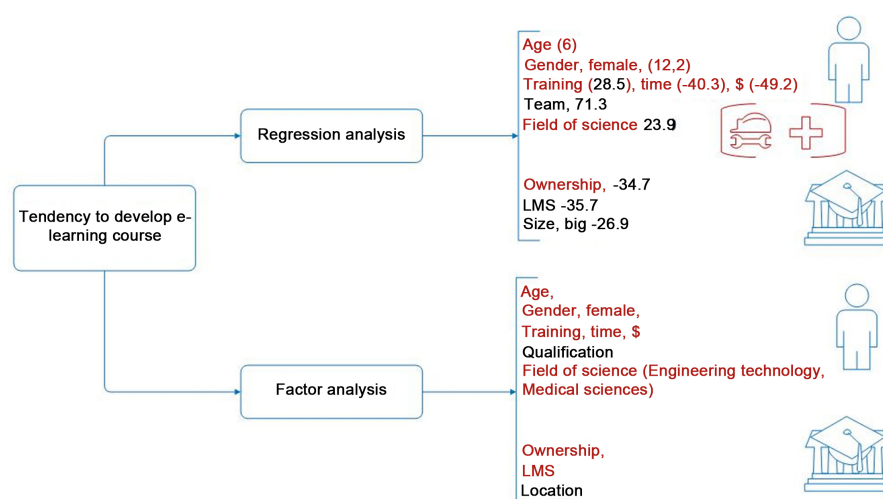
Component	Component transformation matrix					
	1	2	3	4	5	6
1	0.772	0.297	0.551	0.034	−0.103	0.008
2	−0.173	0.823	−0.121	−0.439	0.289	0.038
3	−0.432	−0.166	0.710	−0.285	0.020	0.448
4	−0.075	−0.106	0.301	0.222	0.782	−0.482
5	−0.246	0.394	0.071	0.822	−0.033	0.320
6	0.348	−0.200	−0.288	−0.018	0.541	0.681

Extraction method: Principal component analysis. Rotation method: Varimax with Kaiser normalization.

(b)

	Rotated component matrix					
	Component					
	1	2	3	4	5	6
Age	0.028	0.224	0.821	−0.002	0.140	0.107
Sex	−0.013	0.011	−0.019	0.012	0.978	−0.042
Qualification	0.127	−0.194	0.816	−0.004	−0.169	−0.054
LMS	0.883	−0.247	0.094	0.117	−0.037	−0.053
type_univ	0.805	0.385	0.081	−0.152	0.017	0.065
urb_rural	−0.124	0.794	0.012	−0.303	0.107	0.096
Fields	−0.032	−0.076	−0.006	0.907	0.027	0.052
train_duration	−0.243	−0.662	−0.017	−0.388	0.136	0.192
train_funding	0.004	−0.012	0.041	0.036	−0.042	0.977

Extraction method: Principal component analysis. Rotation method: Varimax with Kaiser normalization. f: Rotation converged in 8 iterations.



**Figure 4.** The regression and factor analysis. Source: Authors' estimates.

The regression analysis method was applied. The institutional factors such as LMS (−35.6), location (−11.85), ownership (−34.7%), provision of the training for its academics, and individual factors such as age (6%), gender (12.2%), qualification (−10.06), a field of science (−24%), enrollment to the training (28.5%), training duration (−40.3), funding source (−49.2) influence to the e-learning course development. This study confirms the results of the Kenyan study, which revealed that instructor characteristics and institutional factors influence e-learning course quality.

## Statements

The authors requested the Mongolian National University of Medical Sciences for the information and received the institutional endorsement. The student information is coded and available upon request of the corresponding author.

## Conflicts of Interest

The authors declare no conflicts of interest regarding the publication of this paper.

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## Appendix 1: Factors for the E-Learning Course Development Survey

Thank you for the acceptance to participate in the survey. The purpose of the survey is to explore the components of the e-learning course and determine the factors that influence its development. The E-learning course is a 1 - 4 credit hour course that makes up educational programs delivered to the student through the Internet, which continues for 16 weeks. If you did not develop the e-learning course, you will spend approximately 3 minutes. If you have partially or fully developed the e-learning course, please respond to each question, which will take around 10 minutes. You might need to look at your schedule, and notes. The survey results will be used only for research purposes. If you want to clarify some questions, please contact the author.

### I) General information

1) Age: \_\_\_\_\_

2) Gender: ☐ Male ☐ Female

3) Qualification: \_\_\_\_\_

4) University: \_\_\_\_\_

5) Department: \_\_\_\_\_

6) Position: \_\_\_\_\_

7) Email: \_\_\_\_\_

8) Have you even participated in the e-learning course?

Yes ☐ No ☐

*If no, please proceed to Question 11.*

9) If yes, please indicate the duration of the training and seminars.

1 - 5 days ☐ 2 - 4 weeks ☐ 1 - 4 months ☐

☐ From 4 months to 1 academic year ☐ Longer than 1 academic year

10) Please indicate the funding source of the training and seminars.

☐ University ☐ Foreign projects/programs ☐ Private ☐ Other

11) What are the challenges that you have encountered in the e-learning development? \_\_\_\_\_

12) Have you developed an e-learning course? ☐ Yes ☐ No

*If yes, please proceed to Section II. If no, this is the end of the survey. Thank you're your time.*

## II) E-learning course

13) What is the name of the e-learning course that you have developed?

---

14) How many credit hours is the e-learning course worth? ☐

15) How many lectures does the course have? ☐

*Note: A lecture is content that lasts for 1 hour and 30 minutes. The semester has 16 weeks. Please multiply the number of lectures that are you teaching per week for 16 weeks. For example, 1 lecture per week \* 16 weeks = 16 lectures.*

16) Out of these, how many online lectures have you developed? ☐

17) How many seminars or assignments does the course has? ☐

18) Out of these, how many online seminars or assignments have you developed? ☐

19) Please tick the e-learning course components that you have developed?

- |  |   |
|--|---|
| <input type="checkbox"/> E-learning curriculum                     | <input type="checkbox"/> Self-evaluation quiz         |
| <input type="checkbox"/> Mid-exams                                 | <input type="checkbox"/> Assignment, project          |
| <input type="checkbox"/> Final exam                                | <input type="checkbox"/> Reading materials, textbooks |
| <input type="checkbox"/> Figures, audio, video recordings          | <input type="checkbox"/> Glossaries                   |
| <input type="checkbox"/> Articles and theses                       | <input type="checkbox"/> Past exams                   |
| <input type="checkbox"/> Manuals, instructions and recommendations |   |
| <input type="checkbox"/> Other_____                                |   |

20) Please select the most important component of e-learning course?

- |   |                                  |                                    |                                  |
|---|----------------------------------|------------------------------------|----------------------------------|
| <input type="checkbox"/> Discussion board   | <input type="checkbox"/> Lecture | <input type="checkbox"/> Test/quiz | <input type="checkbox"/> Seminar |
| <input type="checkbox"/> Additional materials <input type="checkbox"/> Other_____ |                                  |                                    |                                  |

21) How much time did you spend on e-learning course development?

- |   |  |
|---|--|
| <input type="checkbox"/> Up to 2 months                   | <input type="checkbox"/> 2 - 3 months              |
| <input type="checkbox"/> From 4 months to 1 academic year | <input type="checkbox"/> More than 1 academic year |

22) Which theory have you applied to develop an e-learning course?

- |  |   |   |
|--|---|---|
| <input type="checkbox"/> Behaviorism         | <input type="checkbox"/> Cognitivism                    | <input type="checkbox"/> Constructivism |
| <input type="checkbox"/> Humanitarian theory | <input type="checkbox"/> Cultural and historical theory | <input type="checkbox"/> Other          |
| <input type="checkbox"/> Do not know         |   |   |

23) Please tick to the relevant section where your e-learning course belongs?

Level	General	Professional	Specialized
Technical and vocational training			
Bachelor			
Master			
Doctor			
Professional development			

24) Have you teamed with someone to develop an e-learning course?

☐ Yes      ☐ No

25) If yes, how big is your team? Please tick the relevant number of the team members that developed the e-learning course.

☐ 1 person      ☐ 2 - 3 persons      ☐ 3 - 5 persons  
☐ More than 6 persons

26) Have you benefitted or received any incentives for the e-learning course developing?

☐ Nothing as it was part of duty      ☐ Non-monetary compensation  
☐ Credit hours (points, per cents) according to the lecturers' performance evaluation guideline  
☐ Monetary compensation      ☐ Do not know

Thank you for your time.

## Appendix 2: The Challenges in the E-Learning Course Development

**Table A1.** Challenges and Integrated conversion.

N	Responses		Percent of cases	Challenges	Integrated conversion
	N	Percent			
1.00	3	0.4%	0.8%	Intellectual property	Policy
2.00	38	5.6%	9.6%	Time	Time
3.00	63	9.3%	16.0%	Software	Environment
4.00	95	14.0%	24.1%	Hardware	Environment
5.00	41	6.0%	10.4%	Network	Environment
6.00	96	14.1%	24.4%	Methodology	Faculty development
7.00	15	2.2%	3.8%	Not suitable for a particular course	Not suitable for a particular course
8.00	4	0.6%	1.0%	Lecturer's experience	Faculty development
9.00	7	1.0%	1.8%	User is not ready	Student
10.00	5	0.7%	1.3%	Understanding about E-learning	Faculty development
11.00	10	1.5%	2.5%	Confidentiality, ethics	Student
12.00	11	1.6%	2.8%	Standard	Faculty development
13.00	15	2.2%	3.8%	Preparation	Environment
14.00	8	1.2%	2.0%	Legal framework	Policy
15.00	58	8.5%	14.7%	Environment	Environment
16.00	37	5.4%	9.4%	IT knowledge	Faculty development
17.00	7	1.0%	1.8%	Consistent implementation	Policy
18.00	5	0.7%	1.3%	Feedback, control	Faculty development
19.00	17	2.5%	4.3%	Evaluation	Faculty development
20.00	4	0.6%	1.0%	Mentorship	Faculty development
21.00	13	1.9%	3.3%	Faculty development	Faculty development
22.00	7	1.0%	1.8%	Audio	Environment
23.00	28	4.1%	7.1%	Student's motivation	Student
24.00	3	0.4%	0.8%	Technical issues	Environment
25.00	7	1.0%	1.8%	Licensed software, virus	Environment
26.00	7	1.0%	1.8%	Planning	Policy
27.00	9	1.3%	2.3%	Content	Faculty development
28.00	10	1.5%	2.5%	Support	Support
29.00	13	1.9%	3.3%	Funding	Support
30.00	8	1.2%	2.0%	Language problems	Faculty development
31.00	9	1.3%	2.3%	Policy	Policy

**Continued**

32.00	5	0.7%	1.3%	Cybersecurity	Environment
33.00	5	0.7%	1.3%	Student number, class size (too big or small)	Student
34.00	8	1.2%	2.0%	Not effective	Faculty development
35.00	2	0.3%	.5%	Assistant lecturer, support staff	Support
36.00	7	1.0%	1.8%	Leadership	Environment
Total	680	100.0%	172.6%		