## Journal of Service Science and Management

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## **Special Issue on Quality Management**

## **Call for Papers**

Quality Management is an academic topic that focuses on ensuring the consistent delivery of high-quality products and services. It involves the application of principles, techniques, and tools to monitor, control, and improve various processes. The aim is to meet customer expectations, reduce defects, and enhance overall efficiency. Quality Management encompasses areas such as quality planning, quality assurance, and quality control, ensuring that organizations can achieve their quality objectives and maintain a competitive edge.

In this special issue, we intend to invite front-line researchers and authors to submit original research and review articles on **Quality Management**. Potential topics include, but are not limited to:

- Quality standards and metrics
- Six sigma
- Total quality management
- Quality assurance and control
- Relationship management
- Customer satisfaction and quality management
- Quality leadership
- Productivity and quality management
- Quality & reliability management
- Lean manufacturing
- Quality auditing
- Quality circles
- Supplier quality management
- Statistical quality control
- Quality improvement methods
- Service quality management
- Project quality management
- Process improvement and optimization
- Risk management and quality

Authors should read over the journal's <u>For Authors</u> carefully before submission. Prospective authors should submit an electronic copy of their complete manuscript through the journal's <u>Paper Submission System</u>.



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Please kindly notice that the "**Special Issue**" under your manuscript title is supposed to be specified and the research field "**Special Issue** – *Quality Management*" should be chosen during your submission.

According to the following timetable:

| Submission Deadline | July 23rd, 2024 |
|---------------------|-----------------|
| Publication Date    | September 2024  |

For publishing inquiries, please feel free to contact the Editorial Assistant at <a href="mailto:submission.entrance1@scirp.org">scirp.org</a>

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