



Special Issue on Quality Management Research

Call for Papers

Quality management ensures that an organization, product or service is consistent. It has four main components: quality planning, quality assurance, quality control and quality improvement. Quality management is focused not only on product and service quality, but also on the means to achieve it. Quality management, therefore, uses quality assurance and control of processes as well as products to achieve more consistent quality.

In this special issue, we intend to invite front-line researchers and authors to submit original research and review articles on **quality management research**. Potential topics include, but are not limited to:

- Product and service development
- Quality control and business performance
- Quality standards and management models
- Quality management software
- Quality improvement tools and techniques
- Quality management in environment and health industry
- Enterprise quality and safety

Authors should read over the journal's [For Authors](#) carefully before submission. Prospective authors should submit an electronic copy of their complete manuscript through the journal's [Paper Submission System](#).

Please kindly notice that the “**Special Issue**” under your manuscript title is supposed to be specified and the research field “**Special Issue – Quality Management Research**” should be chosen during your submission.

According to the following timetable:

Submission Deadline	November 9th, 2017
Publication Date	January 2018

Guest Editor:

For further questions or inquiries



Scientific Research
Open Access

Journal of Service Science and Management

ISSN Online: 1940-9907

Please contact Editorial Assistant at
jssm@scirp.org