

CONTENTS

Volume 2 Number 3

September 2009

The Perceptions of Small Business Owners on Tourism Development in the Blackstone Valley, Rhode Island

S. MENDLINGER, M. MIYAKE, R. BILLINGTON.....137

Joint Contract under Inequity Aversion

G. X. WEI, Y. H. QIN.....149

Research on Economic Benefit from Y Software Company's ERP Users

S. S. CHEN, L. B. LIU.....161

AHP and CA Based Evaluation of Website Information Service Quality: An Empirical Study on High-Tech Industry Information Center Web Portals

C. P. HU, Y. ZHAO, M. J. GUO.....168

A Study of the Website Performance of Travel Agencies Based on the EMICA Model

D. R. LIN, Z. Q. ZHOU, X. L. GUO.....181

The Utilization of Push Mail in China

H. S. ZHENG, L. CAI.....186

E-Governance for Improved Public Service Delivery in Fiji

R. NAZ.....190

A Primary Robustness Optimization Strategy of Multi-Item and Low-Volume Process

J. G. CHE.....204

The Relationship between Producer Service and Local Manufacturing Industry: Empirical Evidence from Shanghai

S. M. CHEN, J. LI, M. J. JIA.....209

A Quantity Discount Pricing Model Based on the Standard Container under Asymmetric Information

Z. P. DING, K. Y. WANG.....215

Developing Human Capital Capabilities of Top Management Team for CoPS Innovation

Y. H. GE, W. Z. YANG.....221

Competitive Intelligence Monitoring in the Risk Prevention of SMEs

X. J. ZHA, M. H. CHEN.....230