

## TABLE OF CONTENTS

Volume 2    Number 2

June 2010

<b>On the Spatial Diffusion of Knowledge by Universities Located in Small and Medium Sized Towns</b>	
C. Rego, A. Caleiro.....	99
<b>Theory and Practice of the Design of Monthly Reports</b>	
B. Hirsch, A. Paefgen, S. Schaier.....	106
<b>Inventories and Mixed Duopoly with State-Owned and Labor-Managed Firms</b>	
K. Ohnishi.....	116
<b>Public Accountability: Implications of the Conspiratorial Relationship between Political Appointees and Civil Servants in Nigeria</b>	
L. Olu-Adeyemi, T. M. Obamuyi.....	123
<b>An Expert System Approach to Medical Region Selection for a New Hospital Using Data Envelopment Analysis</b>	
C.-T. Lin, C. Lee, Z.-J. Chen.....	128
<b>Using Analytical Hierarchy Process in Decision Analysis - the Case of Vietnam State Securities Commission</b>	
H. L. Nguyen, C.-M. Fong, C.-T. Ho.....	139
<b>Customer Care Management Model For Service Industry</b>	
M. Shanmugaraja, M. Nataraj, N. Gunasekaran.....	145
<b>Comparison of GA Based Heuristic and GRASP Based Heuristic for Total Covering Problem</b>	
C. N. Vijeyamurthy, R. Panneerselvam.....	156
<b>How to Learn Knowledge from Foreign Partner: A Case Study of Japanese Joint Venture in Indonesia</b>	
T. N. Mursitama.....	168
<b>Analysis and Evaluation for Core Competence of Insurance Company Based on SEM</b>	
H. Q. Tong, Y. Ye, Y. C. Pan, S. D. Lu, J. Zhang.....	178
<b>An Empirical Study on the Contribution of Foreign Trade to the Economic Growth of Jiangxi Province, China</b>	
Y. H. Li, Z. W. Chen, X. Y. Wang.....	183
<b>Evaluation of Social Risk Using Structural Equation Model</b>	
W. Shan, H. W. Liu, Y. C. Pan, H. Q. Tong.....	188
<b>The Impact of Financial Crisis on B2C e-Commerce</b>	
F. Ghadami, A. Aghaie, M. Mohammadxan.....	193