

# Requirements Analysis and Arabic M-Learning Activities Module Design in the Institute of Teacher Education (ITE) in Malaysia

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This study is aimed to identify the student needs for Arabic M-learning modules in Institute of Teacher Education (ITE) in Malaysia. The sample comprises 150 respondents, 120 respondents were among the Bachelor of Teaching Program students (Majoring in Arabic and Islamic Studies) and 30 respondents were the Arabic lecturers from the Institute of Teacher Education in Malaysia. The instrument used was a refurbished questionnaire from the M-Learning Curriculum Requirements (Ahmad Sobri, 2009). The findings presented the selection of mobile computing technology as the main equipment in the application of Arabic m-learning in the ITE, website platform as its operation and email communications are more dominant compared to SMS and MMS. Similarly, the pattern of appropriate learning activities is included in the M-learning which focused on activities that in line with the use of mobile computer technology.

*Keywords:* M-learning Activities; Module Design; Arabic and Islamic Studies

## Introduction

Education Development Master Plan (EDMP) 2006-2010, Ministry of Education aims continuous efforts to enhance the curriculum development of Arabic Language at the Malaysian Institute of Teacher Education (ITE) which leads to Graduate programs for the Arabic teachers holding a Bachelor of Teaching (Ministry of Education, 2006). The plan generally has an effect on the declaration of the Government of Malaysia in upgrading the Teaching College to ITE.

The declaration provides a major change to the teaching institution in Malaysia with the commencement of Graduate Teaching Program conducted in the institute for instance Primary Teaching Graduate Program (PGSR) and recognition of Bachelor degree to primary school teachers through a Bachelor of Teaching Program (PISMP) and B. Ed TESL (Asariah Mior Shahrudin et al, 2011).

Furthermore, the condition encouraged the impact of requirements for the Arabic teachers who are positioned in the national schools. To meet the needs of these teachers the Institute of Teacher Education (ITE) has been given the role to offer Bachelor of Teaching Program (PISMP) to SPM students through the formulation of the Arabic curriculum specifically for the program. The curriculum is specifically designed to give emphasis to the language skills for instance listening, speaking, reading and writing, teaching and education specifically to guide and prepare teachers who are capable of Arabic language and linguistics and has a Bachelor of Teaching Arabic (Abdul Aziz Mahayuddin, 2008).

The establishment of the program implementation is proved with the involvement from the Division of Teacher Education (BPG). Division of Teacher Education (2010) through ITE Resolution Seminar in Islamic & Arabic Education, decided a proposal to establish a strategy or a module that can integrate learning materials, reference resources, interaction of students

and lecturers in all courses involving Islamic education and Arabic. The strategy or the module will enable the partnership and interaction between teachers hence forming a learning process of sharing knowledge, experiences and skills of each student.

The integration process of learning the Arabic language has been successfully implemented at the institutions of higher learning in Syria through the Arabic Self Learning Module involving native-speaking students of Arabic language from various courses and educational background (Nimat Hafez, 2005). Hence, the success of this research has achieved major impetus in the construction of the Arabic M-learning module design for non-Arabic speakers at the ITE in Malaysia.

## Objectives of the Study

The objective of this study is to identify the requirements and the design activities for the Arabic M-Learning module in the Institute of Teacher Education (ITE).

There are three research questions that will be answered in the study related to the two main elements of the hardware and requirements operating platform requirements and communication features and the Arabic m-learning activities design in ITE.

- What are the hardware requirements that are suitable for the Arabic m-learning module in ITE?
- What are the suitable operating platforms for the Arabic m-learning module in the ITE?
- What are the appropriate communications criteria for the Arabic m-learning module in the ITE?
- What design patterns of learning activities that are suitable for the Arabic m-learning module in the ITE?

## Research Background

Among the earliest studies in the field of M-Learning in Ma-

Malaysia were studies on the implementation evaluation of M-learning program to some standard five students of a primary school in Kuala Lumpur (Saedah Siraj and Norlida Alias, 2005). The purpose of this study was to investigate whether the implementation of M-learning program has achieved the aspirations set out on it and also assesses the strengths and weaknesses of the program.

Syed Ardi Bin Syed Yahya Syed Kamal & Zaidatun Tasir (2008) discussed the future of learning refers to the shift in the era of eLearning technology to mLearning. Study of Nabeel Farouq (2008) involved the development of M-Learning model in quality of service in the university environment. He does not focus on the learning system but the services system in the university which benefit the students

Goh Chin Shuang et.al (2009) reviewed the student feedback on the application of M-Learning in foreign language learning. Hayati Hashim et.al (2009) made an overview of the students' perceptions on M-Learning in educational institutions. Whilst, Mariam Mohamad & John Woollard (2009) focused on learning strategies in English learning strategies in secondary schools in Malaysia.

Ahmad Sobri Shuib (2009) conducted the study of M-Learning curriculum design for the secondary schools. This study was the design and development of three phases; requirements analysis phase, the design phase and the evaluation phase. The results showed that the implementation of a prototype module for the Form 1 History subject in secondary schools in Jitra, Kedah has achieved its resolution based on the 'Stake Countenance'.

### Research Methodology

In this study, researcher conducted a need analysis through a survey using five Likert scale questionnaire. A total of 150 students from Bachelor in Teaching Program (PISMP) who take Arabic as a subject in several selected Institute of Teacher Education (ITE) in Malaysia and 30 Arabic lecturers from some selected Institute of Teacher Education.

Before the questionnaire was distributed, the researcher conducted a pilot study for validity and reliability. Require-

ments analysis is conducted to determine the needs for the Arabic (M ~ Mu'allim) M-learning design modules at the Institute of Teacher Education.

The researcher has outlined the procedure:

- 1) Identifying the target group or focused groups
- 2) Conduct a need analysis on students and lecturers
- 3) The pilot study was conducted before the questionnaire was distributed in this phase.

The pilot study for the questionnaire instruments involves 30 samples. Alpha reliability of the survey instrument with 16 items was 0.71.

### Research Findings and Discussion

The findings was presented based on (a) the need to involve software and hardware used and (b) the design of learning activities used in the Arabic m-learning in the ITE.

**Table 1** shows the frequency and hardware requirements mean of mobile technology that can be used in the Arabic m-learning at ITE. The sequence based on the highest mean value of equipment needs, led by laptops (mean = 4.54), netbook (mean = 4.41) and tablet computers (mean = 4.01). While four other hardwares to get the mean of less than 4.0 are smart telephone (mean = 3.86), 3G handphone (mean = 3.76), PDA (min = 3.37) and mobile phone (3.27).

These findings clearly show the pattern selection of equipment which has been chosen in learning Arabic which is based on the mobile computer technology equipment. The users of Arabic m-learning are preferable to use the tools of technology based mobile computer compared to the usage of mobile phone technology. Sharma & Kitchens (2004) compared the traditional learning concept with the concept of M-learning that has changed the existing concept of learning in terms of the learning environment and school components curriculum, the teachers and students.

Users are less likely to use mobile phone technology to support learning Arabic. The usage of mobile phone is restricted to medium of communication rather than making it as a medium of learning.

**Table 1.** Hardware requirements of mobile technology in learning.

	Strongly Disagree	Disagree	Uncertain	Agree	Strongly agree	Mean
	No (%)	No (%)	No (%)	No (%)	No (%)	
Laptop	0 (0)	0 (0)	3 (1.7)	76 (42.2)	101 (56.1)	4.54
Netbook	0 (0)	0 (0)	17 (9.4)	72 (40)	91 (50.6)	4.41
Tablet Computer	0 (0)	1 (0.6)	47 (26.1)	81 (45)	51 (28.3)	4.01
Smartphone	0 (0)	11 (6.1)	51 (28.3)	70 (38.9)	48 (26.7)	3.86
3G Handphone	1 (0.6)	8 (4.4)	53 (29.4)	89 (49.4)	29 (16.1)	3.76
PDA	4 (2.2)	27 (15)	73 (40.6)	50 (27.8)	26 (14.4)	3.37
Mobile Phone	13 (7.2)	36 (20)	44 (24.4)	64 (35.6)	23 (12.8)	3.27

**Table 2** shows the frequency and mean of operating platforms and communication features in Arabic m-learning in the ITE. The findings showed that respondents were more likely to choose a website as a platform for Arabic m-learning (mean = 4.47) compared to blog which is much lower (mean 4.33).

The findings of the study showed that the respondents are more comfortable using email as a communication feature in m-learning with a high mean of 4.28. While the other three elements scored the mean less than 4.0 which were the use of chat as communication features in m-learning (mean = 3.71), SMS (mean 3.70) and MMS (mean = 2.87).

The findings were equivalent with the previous findings (see **Table 1**) related to the use of hardware-oriented mobile computing technology. The choice of website and email platform is based on portable computer technology oriented.

**Table 3** shows the frequency and the mean of appropriate learning activities in Arabic M-Learning at ITE. The findings

show that the learning activities are concerned with the one-way interaction or delayed bilateral interaction which chosen by the respondents. This can be seen by the downloading of materials (mean = 4:59), notes reading (mean = 4:56), finding information (min 4:43), and quizzes (mean 4.39).

Activities that involve delayed bilateral interaction can also be seen in the use of forum activity (mean = 4:56) and email (mean 4.25). These activities have interactive features but not in direct.

Activities that are more dominant in the use of mobile computer technology equipment are still at the highest position among the respondents. They believed that mobile -oriented learning activity like SMS (mean = 3.86) and MMS (mean 3.49) as well as chat (mean = 3.87). Independent ability in learning needs to be applied with the help of ICT and learning materials that complement the latest technology (Ghazali Eric et al., 2011).

**Table 2.**  
Operating platform requirements and communication features in m-learning.

	Strongly Disagree	Disagree	Uncertain	Agree	Strongly Agree	Mean
	No (%)	No (%)	No (%)	No (%)	No (%)	
Website	0 (0)	1 (0.6)	5 (2.8)	83 (46.1)	91 (50.6)	4.47
Blog	0 (0)	0 (0)	12 (6.7)	97 (53.9)	71 (39.4)	4.33
Email	0 (0)	1 (0.6)	15 (8.3)	96 (53.3)	68 (37.8)	4.28
Chat	5 (2.8)	13 (7.2)	43 (23.9)	88 (48.9)	31 (17.2)	3.71
SMS	0 (0)	23 (12.8)	41 (22.8)	83 (46.1)	33 (18.3)	3.70
MMS	20 (11.1)	36 (20)	75 (41.7)	45 (25)	4 (2.2)	2.87

**Table 3.**  
Proposed learning activities in Arabic M-Learning.

	Strongly Disagree	Disagree	Uncertain	Agree	Strongly Agree	Mean
	No (%)	No (%)	No (%)	No (%)	No (%)	
Downloading P&P materials	0 (0)	0 (0)	7 (3.9)	61 (33.9)	112 (62.2)	4.59
Forum	0 (0)	0 (0)	6 (3.3)	67 (37.2)	107 (59.4)	4.56
Notes reading	0 (0)	0 (0)	4 (2.2)	71 (39.4)	105 (58.3)	4.56
Finding information	0 (0)	0 (0)	9 (5)	84 (46.7)	87 (48.3)	4.43
Quizzes	0 (0)	0 (0)	15 (8.3)	80 (44.4)	85 (47.2)	4.39
Giving feedbacks	0 (0)	0 (0)	18 (10)	96 (53.3)	66 (36.7)	4.27
Downloading video	0 (0)	0 (0)	22 (12.2)	93 (51.7)	65 (36.1)	4.24
Chat	0 (0)	15 (8.3)	37 (20.6)	85 (47.2)	43 (23.9)	3.87
SMS	0 (0)	24 (13.3)	27 (15)	80 (44.4)	49 (27.2)	3.86
MMS	6 (3.3)	29 (16.1)	44 (24.4)	73 (40.6)	28 (15.6)	3.49

This finding indicates that the situation preferences which attracts the attention of respondents whereby they are more likely into formal e-learning activity rather than informal activities.

### Conclusion

This study has been able to produce the selection of mobile computing technology as the main equipment in the application of Arabic m-learning in the ITE. This prompted the selection of websites as a platform of operations and communication features that are more dominant in using this platform like email as compared to SMS and MMS. Similarly, the appropriate pattern of learning activities is included in the m-learning that focused on activities which parallel to the use of mobile computer technology.

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