

The Changes of Nursing Students' Assessment Skills at a Simulated Setting: A Quasi Experimental Study

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Background: Structured and comprehensive assessment is critical to identify physical and psychological problems and concerns experienced by patients. Simulation can be used for training students' health assessment skills as well as communication skills. Objectives: The purposes of this study were to determine how students' health assessment skills changed in a simulated setting. Method: A quasi experimental study with one group repeated-measures design was conducted with a purposive sampling of 85 baccalaureate nursing students at one nursing school in Macao. Two qualified tutors evaluated students' health assessment skills in terms of introduction and patient identification, symptom assessment, physical examination, patient education, history inquire and communication using the same criteria in each simulation session. Results: The overall score of students' health assessment skills increased from the first session to the last session. Second-year students achieved higher overall scores of assessment skills than third-year students in some simulated scenarios significantly even though they had less clinical practice experience. Conclusions: Simulation using a human patient simulator helped students to transform knowledge and skills to assess patient condition. Tutors should promote students' intrinsic motivation for learning, develop their potential and encourage them to keep their efforts in learning.

Keywords: Assessment; Baccalaureate; Nursing Student; Simulation

Introduction

Health assessment is defined as an evaluation of the health status of an individual by performing symptom assessment, physical examination and history inquiry (Day, 2010). When nurses interact with patients and provide care, the appropriate assessment skills with obtaining a complete health history are critical to identify physical and psychological problems and concerns experienced by patients. Nurses should consider patients' educational and cultural background and their language proficiency, and pay close attention to the patient's disabilities or impairments in hearing, vision, cognitive and physical limitations during health assessment (Pan. 2012). Although assessment is an essential competency of nurses, little has been actually done by nurses in clinical settings. Secrest, Norwood, & duMont's (2005) survey showed that although 92.5% of physical assessment skills were taught in baccalaureate nursing program, only 29% of nurses in clinical practice actually performed those skills. Liu, Chen and Yang (2008) indicated that the assessment skill deficiencies of new nurses included lack of communication skills, incorrect physical examination technique, and lack of comprehensive assessment and analysis of patient condition. A gap may exist between what is taught in classroom and what is actually performed in nursing practice. In Macao, students usually prefer to learn practical knowledge in an organized environment. The static manikins commonly have

been delivered under the direction or demonstration of teachers. Students had less opportunity to learn or practice the skills in an interactive environment. Preparation of students for a complex health care environment requires that students are educated not only in skills but also in communication and collaborative care. An ongoing concern with nursing education is how to improve students' assessment skills using appropriate strategies as well as knowledge application (Mei, He, Xie, Yang, & Duan, 2012). Students should learn how to solve problems and practice over and over in each trial while accepting and learning from their mistakes until they become skilled. In this case, more active teaching strategies, such as role play, case study, or standardized patient teaching method, were used in course learning of health assessment and showed that the experimental group got the higher scores in both theory and skill exams than the control group who served as a traditional method (Chen, Cheng, Zhou, Feng, & Dong, 2012; Pan, 2012; Yin et al., 2012).

Although learning by doing is a long established means for facilitating knowledge acquisition, it isn't practical to engage in skill training with real patients due to the increased protection of patient rights and safety. The complexity of the current health care systems makes it difficult to provide nursing students with sufficient clinical experiences to ensure their competency. Educators are challenged to find adequate clinical experiences for their students. Simulation provides the opportunity for the learner to practice and learn in an environment as

close to reality as possible and allows students to construct knowledge and develop psychomotor skills in a safe environment (Sinclaire & Fergusion, 2009). Students interact with a human patient simulator and discover critical assessment information in the same manner they would with real patients. They had an opportunity to rehearse skills in a simulated environment without fear of failure or compromising patient safety (Bambini, Washburn, & Perkins, 2009).

As an experience learning, simulation using a human patient simulator (the SimMan) which imitates patient condition with physiological functions can be used for training health assessment skills as well as communication skills (Haidar, 2009). However, little current study discussed how to improve assessment skills and knowledge application of medical-surgical nursing using simulation in nursing students. The observational measure was used in this study to discuss about the research question as a difference in health assessment scores followed by each simulation session.

Research Objective

The objective of this study was to determine how students' assessment scores changed at a simulated setting followed by each simulation session.

Method

A quasi experimental study with one group repeated-measures (from Session 1 to Session 5) design was conducted at one nursing school in Macao. The scores measured in each simulation session were compared within each tutorial group.

Samples

Purposive sampling was used to recruit Year 2 and Year 3 baccalaureate nursing students who passed course learning in health assessment and medical-surgical nursing. Totally there were 115 students (54 in Year 2, 61 in Year 3). 90 of them (52 in Year 2, 38 in Year 3) voluntarily participated in this study. Finally 85 students (49 in Year 2, 36 in Year 3) completed all simulation sessions. Their average age was 20.24 (S.D. 1.46) years old. Second-year students had 20 weeks of clinical experience while third-year students had 30 weeks of experience.

Teaching Protocol

The 36-hour simulation training was conducted as extracurricular activities for promoting students' health assessment skills. The scenarios were designed by two qualified tutors using a human patient simulator which is a computer-controlled full-body manikin with a realistic upper airway, chest movement, variable cardiac and breath sounds and a palpable pulse. In each grade, 5 or 6 students worked in a group. Students directly interacted with a contextual patient scenario and performed health assessment adhering to principles of safety. Role play was used in "nurse-patient" communication. One student served as a patient or a family member or a friend who provided personal information while the other students would be the nurses who provided patient care. The tutors acted as facilitators to promote students' learning. Each group simulation was video-recorded for evaluating students' performance in health assessment. Table 1 showed the teaching protocol in each session.

Instrument

Based on the Day's (2010) health assessment guidelines, the health assessment evaluation rubric (NAER) (an observational measurement) was developed by two qualified tutors (see Table 2). The face validity was approved by three experts in health assessment and medical-surgical nursing. It was used to evaluate students' performance in health assessment in terms of introduction and patient identification (2 items), symptom assessment (2 items), physical examination (6 items), patient education (1 item), history inquire (1 item) and communication (2 items). It is ranked as three levels (2 excellent, 1 satisfactory, 0 needs practices). The possible score ranges from 0 to 28. A higher score indicates better performance in health assessment (see Table 2).

In this study, the NAER was completed by two qualified tutors for assessing the performance of each group. The interrater reliabilities of the NAER were 0.818 (Session 1, P < 0.01), 0.814 (Session 2, P < 0.01), 0.812 (Session 3, P < 0.01), 0.801 (Session 4, P < 0.01) and 0.928 (Session 5, P < 0.01).

In addition, one open-end question (what do you think of simulation in promoting your assessment skills?) was used to describe students' perceptions about the impact of simulation experience on the development of health assessment.

Date Collection and Analysis

Health assessment skills were evaluated at the end of each simulation session prior to debriefing. Two tutors completed the scoring of the NAER for each group and provided the rationale for each score assigned. Differences in interpretation were discussed and negotiated until similar rational for scores given could be verbalized. The average scores of two tutors were calculated. The repeated measures analysis of variance (RM-ANOVA) was used to assess differences of health assessment within groups as well as across time for simulation. Independent samples t-test was carried out to compare the mean scores of the NAER between Year 2 and Year 3 students. Additionally, the open-ended question was completed at the end of the last simulation session. All responses were summarized by their meanings with analysis of frequency.

Ethical Considerations

The research process was discussed by the workgroup for academic affaires and approved by the board of management of the institute. Participants were provided with a complete explanation about the objective and process of the study. The written consent from each participant was obtained. All participants were entirely voluntary and had the freedom to withdraw from the study at any time. Confidentiality and autonomy were assured. Only aggregate data would be reported.

Results

The overall score of assessment skills increased from the first session to the last session, especially in communication and symptom assessment (see **Table 3**). Second-year students achieved higher overall scores of assessment skills in Session 2, 4 and 5 than third-year students significantly. They presented better physical examination in each session, and better communication and patient education in Sessions 3, 4 and 5 (see **Table 4**).

Table 1. The teaching protocol in each simulation session.

Content (Learning hours) Cuing questions Learning activities Assessment Session 1 Surgery care (7 hours) What makes you think it was A 42-year-old woman has complained the severe pain in the lower appendicitis? quadrant of the abdomen for 6 hours. She has had nausea and vomiting for What kinds of contingencies or two days. She was pale and painful. She was admitted to surgery department. emergencies may happen at this In each session, the learning The doctor ordered a complete blood picture, and renal and liver function test, and amylase level and other blood tests. They are all in the normal range moment? activities are the followings: except for his white blood count. The white blood count is 12,700/mm³ How do you assess the patient's Preparation for learning: case The client was diagnosed with appendicitis and needs an emergency condition? clarification followed by appendectomy immediately. cuing questions, and What are the meanings of FEV1, information searching for Session 2 Chronic obstructive pulmonary disease (COPD) (7 hours) learning. (2 hours) FEV1/FVC, SpO2 and blood gas A 68-year-old man, was diagnosed with COPD 10 years ago. He has a Symptom assessment: 40-year smoking history (is still smoking) and has been hospitalized twice students explored the main What kinds of contingencies or due to chest infections during the last 12 months. He has trouble getting his complaints and the provoking breath. The physician prescribed the low-flow oxygen therapy. His FEV1 is emergencies may happen at this and relieving factors. 26% and FEV1/FVC is 38%. SpO₂ is 83%, Two hours later, SpO₂ is 80%. moment? (0.5 hour) The arterial blood gases are reported as pH 7.25, bicarbonate (HCO₃) 23 How do you assess the patient's Physical examination: mEq/L, PaCO₂ 55 mmHg, PaO₂ 56 mmHg. condition? Students conducted the physical examination Session 3 Gastrointestinal bleeding (7 hours) meanwhile the results of What is the possible reason for A 73-year-old man, presented to clinic with 2 hours of massive rectal laboratory were present. bleeding. He had an abrupt onset of passing a large amount of red blood with the bleeding? In each session. (0.5 hour) clots from the rectum. He had no abdominal pain, but he began to experience Why is a proctoscopy two futors Patient education: Students dizziness and unsteady gait. Digital rectal examination revealed no mass or observed students' performed? identified the abnormal signs performance and tenderness, but bright red blood coated the exam glove. What kinds of contingencies or and symptoms, and provided evaluated their Laboratory studies: The hemoglobin level dropped from 10.4 g/dL to 7.8 an appropriate explanation for emergencies may happen at this assessment skills g/dL. Nasogastric aspirate produced bile-stained gastric contents but no moment? the clients. (0.5 - 1 hour) using the health blood. He had never undergone colon cancer screening. He had been assessment How do you assess the patient's History inquires: Students diagnosed with chronic liver disease for 5 years. He has had no excessive condition? took health history and evaluation rubric, alcohol or tobacco use. The physician ordered a proctoscopy in the and gave the managed any patient emergency department. condition, such as pain, comments on students' learning Session 4 Myocardial infarction (7 hours) breathless, vomiting, nausea, Why does the client have chest activities. cough, thirst and hunger. pain? A 72-year-old man, complained of acute chest pain. He was admitted to the (0.5 hour) emergency department. He had spent the afternoon cleaning out the rooms Is it the possibility of cardiac Nursing diagnoses: Based on and has had chest pain for the last four hours. The pain is knife-like, dysthymia? Why? the results of health unrelieved by rest. What kinds of contingencies or assessment and laboratory The patient becomes restless, and sounds anxious. SpO₂ is 93%. The emergencies may happen at this examination, students defined electrocardiogram (ECG) showed ST segment elevation. T wave inversion moment? the problems which required and Pathologic O waves (duration > 0.04 seconds or >25% of R-wave nursing care and their How do you assess the patient's amplitude) on II, III, AVF leads. Blood tests showed high levels of serum priorities. (0.5 hour) condition? creatine kinase (CK)-MB is 45 U/L (norm 0 - 23 U/L). Reflection: Students reflected Session 5 Critical care: Trauma (8 hours) on their performance and What would happen after severe wrote a reflection paper. The A 32-year-old man was injured while working in a high place. He fell and reflection questions are: (1) bleeding? slid against a sharp stone on his way down, landing almost in a standing-up What were the knowledge and position and then slumping to the ground. He had multiple scrapes over his What additional data would you skills you used in this session? anterior torso and a large gash over his right anterior upper thigh collect? Why? (2) What needs to be (near the groin) which was bleeding profusely. His friends called an What kinds of contingencies or improved in the next session? ambulance. The client became increasingly disoriented on the way to

Regarding students' written comments, students indicated that simulation enhanced their auscultation skills (70.6%) and their abilities to prioritize the problems (78.8%), to assess the client systematically (76.5%), to manage contingencies and emergencies (74.1%), to collaborate with others effectively (50.6%). However, 71.8% students considered it was difficult to emulate the lived experience using the SimMan because of the slow response to inquiries and no facial expression.

hospital. The client was admitted to the emergency room. SpO2 is 93%. Skin

was cold and clammy, and nail beds, palms, and mucous membranes were pale. He had multiple abrasions over his chin, neck, anterior thorax, and

abdomen. A 15 cm-long, 2.5 cm-deep laceration was noted in the right

inguinal region, extending into the right, upper thigh.

Discussion

How do you assess the patient's

moment?

condition?

emergencies may happen at this (2.5 - 3 hours)

The findings indicated that simulation using a human patient simulator facilitated students' health assessment skills, especially in communication and symptom assessment. It is possibly caused by scenario design and learning activities in simulation. The scenarios used in this study were designed to reveal the ability of students to make sense of data, not only in how to

Table 2. Nursing assessment evaluation rubric.

Student name:		Date	Scenario #:	
Items	2 = Excellent	1 = Satisfactory	0 = Need practice	Score
Introduction and patient identification Self-introduction Identify the patient	Very appropriate wording Identify the patient correctly	Appropriate wording Identify the patient correctly	Not do	
Symptom assessment Assess symptoms (including position, severity, quality, duration and timing) Assess the provoking and relieving factors	Very appropriate wording Assess all relevant and important data correctly	Appropriate wording Assess about 80% of important data correctly	Inappropriate wording Assess less than 80% of important data or irrelevant data Not do	
Physical examination Check blood pressure, pulse, heart and respiratory rate Auscultate the lung, heart and bowel sounds Inspect abdomen Observe skin color, range of motion of joints, eyes and mouths Recognize the abnormal signs Verbalize the causes for abnormal signs	Correct and comprehensive physical examination Concern the patient's response and provide the appropriate management timely Recognize all abnormal signs and verbalize the potential causes correctly	partly complete (about 80%) Concern the patient's response, but management is not appropriate	tless than 80% of correct physical examination Appear not to know which data is important No response to the patient's concerns or provide the incorrect intervention Not do	
Patient education Explain patient condition	Very appropriate and understandable wording Concern all important data	Appropriate and understandable wording Concern about 80% of important data	Concern few important data (<80%) Incorrect explanation Not do	
History inquire History taking (including disease, medicine, allergy, operation, family health, special dietary, religion)	Complete history taking Clear and structured wording	About 80% history taking Clear and appropriate wording	Incomplete history taking (<80%) Unclear/ inappropriate wording Not do	
Communicate effectively Check for understanding Communication with the patient Communication in the team More open-ended questions used Total score		Generally communicate well, but partly successful (about 80%) Clear direction to team Few open-ended questions used	(<80% understandable) Unclear direction to team	

 $\label{eq:control_control_control} \textbf{Table 3.}$ Changes of mean scores in nursing assessment (N = 85).

Numerica Assessment		Item mean (S.D.)				
Nursing Assessment —	Session 1	Session 2	Session 3	Session 4	Session 5	Greenhouse-Geisser Value
Introduction	0.77 (0.55)	1.46 (0.39)	1.60 (0.36)	1.62 (0.40)	1.49 (0.59)	F = 44.984 P = 0.000
Symptom assessment	0.91 (0.37)	0.67 (0.37)	1.01 (0.34)	1.30 (0.42)	1.50 (0.38)	F = 73.460 P = 0.000
Physical examination	0.80 (0.31)	1.02 (0.40)	1.02 (0.49)	1.13 (0.38)	1.46 (0.38)	F = 43.231 P = 0.000
Patient education	0.38 (0.36)	0.72 (0.46)	0.50 (0.52)	0.85 (0.61)	1.30 (0.44)	F = 68.892 P = 0.000
History inquire	1.26 (0.63)	0.95 (0.48)	1.00 (0.63)	1.01 (0.47)	1.12 (0.45)	F = 5.726 P = 0.001
Communication	0.65 (0.28)	0.72 (0.25)	0.79 (0.27)	0.89 (0.41)	1.09 (0.38)	F = 4.127 $P = 0.007$
Overall score	0.80 (0.15)	0.91 (0.22)	1.03 (0.27)	1.20 (0.31)	1.33 (0.35)	F = 66.533 P = 0.000

Y. M. C. CHAN, H. B. YUAN

Table 4.Comparison of scores of health assessment skills between Year 2 and Year 3 students in each session.

Health assessment			Mean (S.D.)		
	Session 1	Session 2	Session 3	Session 4	Session 5
Introduction and patient identification					
Year 2	0.66 (0.57)	1.58 (0.35)	1.59 (0.31)	1.69 (0.35)	1.71 (0.29)
Year 3	0.92 (0.46)	1.30 (0.40)	1.62 (0.43)	1.53 (0.45)	1.17 (0.75)
Independent samples t-test	t = -2.264 P = 0.026	t = 3.352 P = 0.001	t = -0.328 $P = 0.744$	t = 1.921 $P = 0.058$	t = 4.109 P = 0.000
Symptom assessment					
Year 2	0.74 (0.32)	0.71 (0.59)	1.00 (0.36)	1.49 (0.28)	1.62 (0.22)
Year 3	1.13 (0.33)	0.60 (0.33)	1.20 (0.28)	1.04(0.44)	1.33 (0.48)
Independent samples t-test	t = -5.497 $P = 0.000$	t = 1.456 P = 0.149	t = -2.781 $P = 0.149$	t = 5.367 P = 0.000	t = 3.381 P = 0.001
Physical examination					
Year 2	0.95 (0.24)	1.21 (0.34)	1.14 (0.49)	1.26 (0.41)	1.60 (0.23)
Year 3	0.60 (0.26)	0.76 (0.33)	0.86 (0.46)	0.96 (0.26)	1.27 (0.46)
Independent samples t-test	t = 6.437 P = 0.000	t = 6.113 P = 0.000	t = 2.670 P = 0.009	t = 3.977 $P = 0.000$	t = 3.871 P = 0.000
Patient education					
Year 2	0.40 (0.38)	0.67 (0.47)	0.61 (0.51)	1.16 (0.48)	1.45 (0.36)
Year 3	0.36 (0.33)	0.79 (0.43)	0.34 (0.49)	0.44 (0.52)	1.10 (0.48)
Independent samples t-test	t = 0.465 P = 0.643	t = -1.174 $P = 0.244$	t = 2.398 P = 0.019	t = 6.576 P = 0.000	t = 3.733 P = 0.000
History inquire					
Year 2	1.53 (0.56)	1.15 (0.46)	1.29 (0.60)	1.10 (0.50)	1.16 (0.54)
Year 3	0.90 (0.54)	0.68 (0.36)	0.63 (0.45)	0.91 (0.39)	1.06 (0.29)
Independent samples t-test	t = 5.149 P = 0.000	t = 5.119 P = 0.000	t = 5.576 $P = 0.000$	t = 1.983 P = 0.051	t = 1.180 P = 0.242
Communication					
Year 2	0.70 (0.32)	0.76 (0.18)	0.86 (0.25)	1.06 (0.25)	1.23 (0.34)
Year 3	0.57 (0.20)	0.69 (0.33)	0.69 (0.28)	0.67(0.48)	0.91 (0.35)
Independent samples t-test	t = 2.289 P = 0.025	t = 1.326 P = 0.189	t = 2.930 P = 0.004	t = 4.326 P = 0.000	t = 4.246 P = 0.000
Overall score					
Year 2	0.80 (0.12)	1.00 (0.13)	1.08 (0.25)	1.36 (0.25)	1.47 (0.20)
Year 3	0.79 (0.12)	0.79 (0.25)	0.98 (0.29)	0.97 (0.23	1.13 (0.42)
Independent samples t-test	t = 0.104 $P = 0.918$	t = 4.743 $P = 0.000$	t = 1.737 $P = 0.086$	t = 7.376 $P = 0.000$	t = 4.604 $P = 0.000$

assess the patients and set priorities but also in how to provide patient education on complex topics. Students used analytic thinking and clinical reasoning processes to interpret the meanings of obtained data, and chose the appropriate response to patient condition meanwhile they also need communicate with the patient in understandable way. The interaction with the realistic scenarios enabled students to "understand" patient's feelings and realize the severity and urgency of patient condi-

tions, and "read" the patient's responses to the intervention. This experience can help students to bridge the theory practice gap by transferring cognitive learning into practical experience. Health assessment skills were increased by assessment of the relevant data, a logical interpretation and reasoning and accurate judgments.

The reflections offered a unique way for students to critically analyze their own performance. Students engaged in introspective learning to self-correct. The reflections focused on students' primary misconceptions, anything they missed in report or other information they needed from report or the patient to act more effectively, and what they should do differently the next time while emphasizing what was correct, appropriate and safe. It allows the student to clarify their thinking and link the simulation to real situation while reinforcing specific knowledge, and to discuss how to intervene professionally in complex clinical situations (Gaberson & Oermann, 2010). In this case, students learned from previous experience and paid close attention to patients' concerns. They assessed the relevant and important data and explained them to the patient using understandable wording as managing the contingencies and emergencies. They presented better communication skills and patient education across the time of simulation.

Previous studies reported the consistent findings. Kaddoura (2010) reported that simulation prepared new nursing graduates well to care confidently for critically ill patients, and helped them learn to make sound clinical decisions to improve patient outcomes. Zheng et al. (2010) found that students' performance was significantly improved in application of theoretical knowledge, health education and humanistic care after one-semester of simulation. More than 95% of students agreed that feedback sessions confirmed management of patients' problems, helped to develop rationale for actions (Wotton, Davis, Button, & Kelton, 2010).

However, students indicated that the SimMan is not realistic enough. The SimMan had its own inherent limitation. It may do not duplicate the experience of working with a live patient. By responding to a situation during the scenario, the "patient" provided instant feedback; through which students saw the outcomes of their interventions. It was suggested that forthright feedback from the facilitator was needed to enhance the realism of the scenario with physical props and psychosocial interactions (Birkhoff & Donner, 2010).

The interesting finding in this study was that second-year students achieved higher overall scores of health assessment in some sessions than third-year students. They presented better physical examination in each simulation session, and better communication and patient education in some sessions. It may be caused by the different learning effort of students. The tutors' comments showed that second-year students valued the newly learned knowledge and applied it in the simulated scenarios. They did good preparation for learning and engaged in group learning, deep discussion and reflection. They try their best to make the physical examination comprehensive while concerning the patient's response and providing the appropriate management. However, third-year students did not have a deep memory and understanding of some knowledge that they learned in their previous two years, and did not do a full knowledge review and a good skill preparation for the simulated learning. Their assessment was not comprehensive while their explanations to abnormal sign and symptoms were incorrect or ambiguous. Sometime they could not recognize some severe

arrhythmias. Thereby, they got the lower scores in physical examination, patient education and communication compared with the second-year students. For ensuring the quality of learning, students should have good preparation for knowledge and skills, be self-motivated and keep responsible for their own learning. Tutors should promote students' intrinsic motivation for learning and develop their potential efforts in learning during simulation.

Limitations

The generalization of the findings was limited because a small purposive sample was recruited from one research setting. The new developed health assessment evaluation rubric was only used in medical-surgical care; the generalizability of further studies needs to be considered in other area of nursing care, such as long-term care or community care. As a confounding variable, the mixed role play of students (patients or family members and nurse) may affect the effective "nurse-patient" communication and thus influence the accuracy and scores of health assessment.

Recommendations

The performance indicators of the health assessment evaluation rubric require more research to address content and construct validity in different nursing contexts in order to more accurately reflect the current understanding of each aspect of health assessment. As transfer of skill from the simulated environment to the clinical setting is essential, follow-up studies need to be concerned with the impact of using simulation on students' performance in clinical placement.

Conclusion

Simulation using a human patient simulator offered a realistic learning environment for students to develop their health assessment skills. Most of students appreciated that simulation facilitated their knowledge application, assessment and communication skills and group collaboration, but using mannequins did not replace working with live patients. Forthright feedback from the facilitator was needed to enhance the realism of the scenario. Tutors should promote students' intrinsic motivation for learning and develop their potential and efforts in learning. The questionnaire needed to be carried out to investigate students' perceptions about the impact of simulation experience on the development of health assessment.

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