

On Improving Replenishment Lot Size of an Integrated Manufacturing System with Discontinuous Issuing Policy and Imperfect Rework

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ABSTRACT

This paper proposes a cost reduction distribution policy for an integrated manufacturing system operating under quality assurance practice. We reexamine the problem studied by Chiu et al. [Numerical method for determination of the optimal lot size for a manufacturing system with discontinuous issuing policy and rework. International Journal for Numerical Methods in Biomedical Engineering, doi:10.1002/cnm.1369] and improve its replenishment lot-size solution in terms of lowering producer's stock holding cost. Mathematical modeling and analysis is employed in this study and optimal replenishment lot size is derived. A numerical example is provided to show the practical usage of research result as well as to demonstrate significant savings in producer's holding cost as compared to that in Chiu et al.

Keywords: Manufacturing Systems, Replenishment Lot Size, Discontinuous Issuing Policy, Random Defective Rate, Quality Assurance, Multi-Delivery

1. Introduction

This paper proposes a cost reduction distribution policy to improve the economic lot size solution of a manufacturing system with discontinuous issuing policy and imperfect rework [1]. In manufacturing sector, the economic production quantity (EPQ) model is commonly used to assist producers in determining the optimal production lot size that minimizes overall production-inventory costs [2-4]. EPQ model implicitly assumes that items produced are of perfect quality. But in real-life production systems, due to process deterioration or other factors, generation of defective items is inevitable. Hence, many studies have been carried out to enhance EPO model by addressing the imperfect quality production issue [5-14]. Rosenblatt and Lee [11] proposed an EPQ model that deals with imperfect quality. They assumed that at some random point in time the process might shift from an in-control to an out-of-control state, and a fixed percentage of defective items are produced. Approximate solutions for obtaining an optimal lot size were developed. Zhang and Gerchak [14] considered joint lot sizing

and inspection policy in an EOQ model with random yield. Defective items sometimes can be reworked and repaired, and hence overall production costs can be significantly reduced [15-21]. Examples for such production processes may include printed circuit board assembly, or plastic injection molding, etc., sometimes employs rework as an acceptable process in terms of level of quality. Chiu et al. [17] studied the optimal replenishment policy for manufacturing systems with failure in rework, backlogging, and random breakdown. Grosfeld-Nir and Gerchak [18] considered multistage production systems where defective units can be reworked repeatedly at every stage. They showed that a multistage system where only one of the stages requires a set-up can be reduced to a single-stage system, and proved that it is best to make the "bottle-neck" the first stage of the system. They also developed recursive algorithms for solving two- and three-stage systems.

Another unrealistic assumption of classic EPQ model is the continuous inventory issuing policy for satisfying product demand. In real-life vendor-buyer integrated

production-inventory system, multiple or periodic deliveries of finished products are commonly used. Schwarz [22] examined a one-warehouse N-retailer deterministic inventory system. The objective was to determine the stocking policy which minimizes average system cost per unit time. Necessary properties of an optimal policy were derived and the optimal solutions for the one-retailer and N identical retailer problems were given. Heuristic solutions for the general problem were also suggested, tested against analytical lower bounds and on the basis of these tests, found to be near optimal. Goyal [23] studied the integrated inventory model for the single supplier-single customer problem. He proposed a method that is typically applicable to those inventory problems where a product is procured by a single customer from a single supplier. An example was provided to illustrate his proposed method. Many studies have since been carried out to address various aspects of supply chain optimization [1,24-35]. Examples of these studies are surveyed as follows. Goyal and Nebebe [28] determined the economic production and shipment policy of a product supplied by a vendor to a single buyer. The objective of their study was to minimize the total joint annual costs incurred by the vendor and the buyer. Buscher and Lindner [26] presented a lot size model which addresses a production system with rework and equal sized batch shipments. Based on total relevant costs per unit time, an optimization method was developed to determine the economic production and rework quantity as well as the corresponding batch sizes for both activities. The algorithm was illustrated by a numerical example followed by a sensitivity analysis of the models behavior under different problem parameters. Diponegoro and Sarker [27] studied an ordering policy for raw materials as well as an economic batch size for finished products that are delivered to customers frequently at a fixed interval of time for a finite planning horizon. The problem was then extended to compensate for the lost sales of finished products. A closed-form solution to the problem was obtained for the minimal total cost. A lower bound on the optimal solution was also developed for problem with lost sale. It was shown that the solution and the lower bound were consistently tight. Hill [29] studied a model in which a manufacturing company purchases a raw material, manufactures a product (at a finite rate) and ships a fixed quantity of the product to a single customer at fixed and regular intervals of time, as specified by the customers, while minimizing total cost of purchasing, manufacturing and stockholding. Ojha et al. [31] studied a production system which receives raw material from a supplier, processes it, and delivers it to the customer periodically. They considered constant defective rate and defectives

have to be reworked and the whole lot is quality-checked prior delivery within the cycle. Three scenarios were examined and the total cost equations were developed and evaluated separately for each model. Sarker and Khan [33] addressed the problem of a manufacturing system that procures raw materials from suppliers in a lot and processes them to convert to finished products. They proposed an ordering policy for raw materials to meet the requirements of a production facility. In turn, this facility must deliver finished products demanded by outside buyers at fixed interval points in time. A general cost model was developed first considering both raw materials and finished products. Then this model was used to develop a simple procedure to determine an optimal ordering policy for procurement of raw materials as well as the manufacturing batch size to minimize the total cost for meeting the customer demand on time. Chiu et al. [1] investigated the joint effect of a discontinuous inventory issuing policy and an imperfect rework process on the optimal replenishment lot size of an integrated EPQ model. They assumed that the random defective items produced are partially repairable and the rework process is not perfect either, scrap items may be generated during the rework. Fixed quantity multiple installments of the finished batch can only be delivered to customers if the whole lot is quality assured at the end of rework. A closed-form optimal lot size solution to the problem was obtained.

On improving the replenishment lot size solution derived by [1], this paper proposes a cost reduction distribution policy with the purpose of lowering producer's stock holding cost. An n + 1 delivery policy is introduced here in lieu of n multi-delivery plan in [1]. The joint effects of the n + 1 multi-delivery policy and imperfect rework on the optimal replenishment lot size for this integrated EPQ model are studied.

2. Mathematical Modeling and Analysis

2.1. Model Description

Reexamine the specific EPQ model studied by Chiu *et al.* [1] which addressed two practical issues: the imperfect quality items produced and multi-delivery policy for transporting finished items. Assumptions of the model are as follow. Consider a manufacturing system which may produce *x* portion of random defective items at a production rate *d*. Among defective items, a θ portion is assumed to be scrap and the other $(1 - \theta)$ portion can be reworked and repaired at a rate P_1 , within the same cycle when regular production ends. A θ_1 portion (where $0 \le \theta_1 \le 1$) of reworked items fails during the rework process and becomes scrap. Under the regular operating schedule,

the constant production rate *P* is larger than the sum of demand rate λ and production rate of defective items *d*. That is: $(P - d - \lambda) > 0$; where *d* can be expressed as d = Px. Let d_1 denote production rate of scrap items during the rework process, then d_1 can be expressed as $d_1 = P_1\theta_1$. Under the proposed n + 1 delivery policy, an initial installment of finished (perfect quality) products is distributed to customer for satisfying the demand during producer's production uptime and rework time. Then, at the end of rework, when the rest of the production lot is quality assured, fixed quantity *n* installments of finished items are delivered to customer at a fixed interval of time. Such an n + 1 delivery policy is intended to reduce supplier's stock holding cost.

The on-hand inventory of perfect quality items of the proposed model is depicted in **Figure 1** (in black). The same for Chiu *et al.*'s model [1] is illustrated in red. One notes that the yellow/shade area indicates the expected reduction in manufacturer's stock holding costs which benefit results from applying the proposed model.

The proposed system includes the following cost related parameters: setup cost K per production run, unit production cost C, unit holding cost h, unit rework cost C_R , disposal cost per scrap item C_S , holding cost h_1 for each reworked item, fixed delivery cost K_1 per shipment, and delivery cost C_T per item shipped to customers. Other notations used also include:

T = cycle length,

t = the production time needed for producing enough perfect items for satisfying product demand during the production uptime t_1 and the rework time t_2 ,

 t_1 = the production uptime for the proposed EPQ model,

 t_2 = time required for reworking of defective items,

 t_3 = time required for delivering the remaining quality assured finished products,

H = the level of on-hand inventory in units for satisfying product demand during manufacturer's regular production time t_1 and rework time t_2 ,

 H_1 = maximum level of on-hand inventory in units when regular production ends,

 H_2 = the maximum level of on-hand inventory in units when rework process finishes,

Q = production lot size to be determined for each cycle,

 t_n = a fixed interval of time between each installment of products delivered during t_3 ,

n = number of fixed quantity installments of the rest of finished lot to be delivered during t_3 ,

I(t) = on-hand inventory of perfect quality items at time t,

 $I_d(t)$ = on-hand inventory of defective items at time t,

 $I_s(t)$ = on-hand inventory of scrap items at time t,

 φ = overall scrap rate per cycle (sum of scrap rates in t_1 and t_2),

TC(Q) = total production-inventory-delivery costs per cycle for the proposed model,

E[TCU(Q)] = the long-run average costs per unit time for the proposed model.

2.2. Formulation and Derivation

From the assumption of the proposed model and **Figure 1**, one can derive the following expressions:

$$t = \frac{\lambda(t_1 + t_2)}{P - d} \tag{1}$$

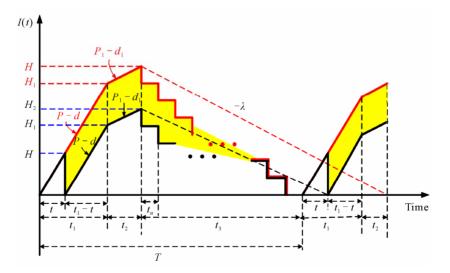


Figure 1. Expected reduction in producer's stock holding costs (in yellow/shade) of the proposed model as compared to that in [1].

$$H = (P - d)t = \lambda(t_1 + t_2)$$
⁽²⁾

$$H_{1} = Q(1-x) - \lambda(t_{1}+t_{2})$$
(3)

$$H_2 = H_1 + (P_1 - d_1)t_2 \tag{4}$$

$$t_1 = \frac{Q}{P} = \frac{H_1 + H_2}{P - d}$$
(5)

$$t_3 = nt_n = T - (t_1 + t_2)$$
 (6)

$$T = t_1 + t_2 + t_3 = \frac{Q}{\lambda} (1 - \varphi x)$$
(7)

It is noted that the maximum level of defective items is dt_1 . Among them a θ portion is scrap and the other $(1 - \theta)$ portion of defective items is considered to be re-workable. Time needed for reworking is shown in Equation (8). During the reworking, a portion θ_1 of reworked items fail and becomes scrap. **Figure 2** depicts the on-hand inventory of scrap items during t_1 and t_2 . One notes that maximum level of scrap items during a cycle is φxQ (Equation (9)).

$$t_2 = \frac{xQ(1-\theta)}{P_1} \tag{8}$$

$$\varphi \cdot xQ = \left[\theta + (1 - \theta)\theta_1\right]xQ \tag{9}$$

Total production-inventory-delivery costs per cycle TC(Q) consists of the variable production cost, the setup cost, variable rework cost, disposal cost, (n + 1) fixed distribution costs and variable delivery cost, holding cost for perfect quality items during production uptime t_1 and reworking time t_2 , holding cost for defective items during t_1 , variable holding cost for items reworked during t_2 , and holding cost for finished goods during the delivery time t_3 where n fixed-quantity installments of the finished

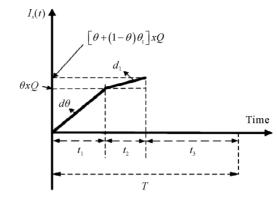


Figure 2. On-hand inventory of scrap items in the proposed mode with (n + 1) delivery policy and imperfect rework.

batch are delivered to customers at a fixed interval of time (one can refer to Appendix-2 of [1] for detailed computations).

$$TC(Q) = CQ + K + C_{R} [xQ(1-\theta)] + C_{S} [xQ\varphi] + (n+1)K_{1} + C_{T} [Q(1-\varphi x)] + h \left[\frac{H}{2}(t) + \frac{H_{1}}{2}(t_{1}-t) + \frac{H_{2}+H_{1}}{2}(t_{2}) + \frac{dt_{1}}{2}(t_{1})\right] + h_{1} \left[\frac{dt_{1}(1-\theta)}{2}(t_{2})\right] + h \left[\left(\frac{n-1}{2n}\right)H_{2}t_{3}\right]$$
(10)

Taking into account of the randomness of defective rate x (which is assumed to be a random variable with a known probability density function), one can use the expected values of x in the related cost analysis. Substituting all related parameters from Equations (1) to (9) in TC(Q), one obtains the expected total E[TCU(Q)] as follows (see Appendix A for details).

$$E\left[TCU(Q)\right] = \frac{E\left[TC(Q)\right]}{E[T]} = \frac{C\lambda}{1-\varphi E(x)} + \frac{\left[(n+1)K_{1}+K\right]\lambda}{Q\left[1-\varphi E(x)\right]} + \frac{C_{R}E(x)(1-\theta)\lambda}{1-\varphi E(x)} + \frac{C_{S}E(x)\varphi\lambda}{1-\varphi E(x)} + \frac{A\lambda^{3}(1-\theta)}{1-\varphi E(x)}\right] \\ + C_{T}\lambda + \frac{h_{l}Q\lambda\left[E(x)\right]^{2}(1-\theta)^{2}}{2P_{l}\left[1-\varphi E(x)\right]} + \frac{hQ}{2}\left[\frac{2\lambda^{3}}{P^{3}\left[1-\varphi E(x)\right]}E\left(\frac{1}{1-x}\right) + \frac{4\lambda^{3}(1-\theta)}{P^{2}P_{l}\left[1-\varphi E(x)\right]}E\left(\frac{x}{1-x}\right) - \frac{\lambda^{2}}{P^{2}\left[1-\varphi E(x)\right]}E\left(\frac{x}{1-x}\right) + \frac{4\lambda^{3}(1-\theta)}{P^{2}P_{l}\left[1-\varphi E(x)\right]}E\left(\frac{x}{1-x}\right) - \frac{\lambda^{2}}{P^{2}\left[1-\varphi E(x)\right]}E\left(\frac{x}{1-x}\right) - \frac{2\lambda^{2}E(x)(1-\theta)}{PP_{l}\left[1-\varphi E(x)\right]} \\ - \frac{\lambda\left[E(x)\right]^{2}(1-\theta)(1-\varphi)}{P_{l}\left[1-\varphi E(x)\right]} - \frac{\lambda^{2}\left[E(x)\right]^{2}(1-\theta)^{2}}{P_{l}^{2}\left[1-\varphi E(x)\right]} + \left[1-\varphi E(x)\right] - \frac{\lambda\left[1-2\varphi E(x)\right]}{P\left[1-\varphi E(x)\right]} \\ - \left(\frac{1}{n}\right)\left[\left[1-\varphi E(x)\right] - \frac{2\lambda}{P} - \frac{2\lambda E(x)(1-\theta)}{P_{l}} + \frac{2\lambda^{2}E(x)(1-\theta)}{PP_{l}\left[1-\varphi E(x)\right]} + \frac{\lambda^{2}\left[E(x)\right]^{2}(1-\theta)^{2}}{P_{l}^{2}\left[1-\varphi E(x)\right]}\right]\right]$$

$$(11)$$

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2.3. Proof of Convexity and Optimal Replenishment Lot Size

imizing E[TCU(Q)]. Differentiating E[TCU(Q)] with respect to Q, the first and the second derivatives of E[TCU(Q)] are

$$\frac{dE[TCU(Q)]}{dQ} = \frac{-[(n+1)K_{1}+K]\lambda}{Q^{2}[1-\varphi E(x)]} + \frac{h_{1}\lambda[E(x)]^{2}(1-\theta)^{2}}{2P_{1}[1-\varphi E(x)]} + \frac{h}{2} \left\{ \frac{2\lambda^{3}}{P^{3}[1-\varphi E(x)]}E(\frac{1}{1-x}) + \frac{4\lambda^{3}(1-\theta)}{Q^{2}[1-\varphi E(x)]}E(\frac{x}{1-x}) - \frac{\lambda^{2}}{P^{2}[1-\varphi E(x)]} + \frac{2\lambda^{3}(1-\theta)^{2}}{PP_{1}^{2}[1-\varphi E(x)]}E(\frac{x^{2}}{1-x}) - \frac{2\lambda^{2}E(x)(1-\theta)}{PP_{1}[1-\varphi E(x)]} - \frac{\lambda[E(x)]^{2}(1-\theta)(1-\varphi)}{P_{1}[1-\varphi E(x)]} + \frac{2\lambda^{2}[E(x)]^{2}(1-\theta)^{2}}{P_{1}^{2}[1-\varphi E(x)]} + \frac{\lambda[1-2\varphi E(x)]}{P[1-\varphi E(x)]} - \frac{\lambda[1-2\varphi E(x)]}{P[1-\varphi E(x)]} - \frac{\lambda[1-2\varphi E(x)]}{P[1-\varphi E(x)]} - \frac{\lambda[1-2\varphi E(x)]}{P_{1}^{2}[1-\varphi E(x)]} + \frac{\lambda^{2}[E(x)]^{2}(1-\theta)^{2}}{P[1-\varphi E(x)]} + \frac{\lambda^{2}[E(x)]^{2}(1-\theta)^{2}}{P[1-\varphi E(x)]} + \frac{\lambda^{2}[E(x)]^{2}(1-\theta)^{2}}{P_{1}^{2}[1-\varphi E(x)]} \right\}$$

$$(12)$$

$$\frac{d^{2}E\left[TCU(Q)\right]}{dQ^{2}} = \frac{2\left[\left(n+1\right)K_{1}+K\right]\lambda}{Q^{3}\left[1-\varphi E\left(x\right)\right]}$$
(13)
The second derivative of $E[TCU(Q)]$ is resulting

positive, because *K*, *n*, *K*₁, λ , *Q*, and $(1 - \varphi E[x])$ are all positive. Hence, E[TCU(Q)] is convex, for all *Q* different from zero. Optimal lot size *Q** can be obtained by setting the first derivative of E[TCU(Q)] equal to zero.

$$\frac{dE[TCU(Q)]}{dQ} = \frac{-[(n+1)K_{1}+K]\lambda}{Q^{2}[1-\varphi E(x)]} + \frac{h_{1}\lambda[E(x)]^{2}(1-\theta)^{2}}{2P_{1}[1-\varphi E(x)]} + \frac{h_{2}\lambda[E(x)]}{P^{3}[1-\varphi E(x)]}E(\frac{1}{1-x}) + \frac{4\lambda^{3}(1-\theta)}{P^{2}P_{1}[1-\varphi E(x)]}E(\frac{x}{1-x}) + \frac{2\lambda^{3}(1-\theta)^{2}}{P_{1}^{2}[1-\varphi E(x)]}E(\frac{x^{2}}{1-x}) + \frac{2\lambda^{2}E(x)(1-\theta)}{P_{1}^{2}[1-\varphi E(x)]}E(\frac{x^{2}}{1-x}) + \frac{2\lambda^{2}E(x)(1-\theta)}{P_{1}^{2}[1-\varphi E(x)]}E(\frac{x^{2}}{1-x}) + \frac{2\lambda^{2}E(x)(1-\theta)^{2}}{P_{1}^{2}[1-\varphi E(x)]} + \frac{2\lambda^{2}E(x)(1-\theta)^{2}}{P_{1}^{2}[1-\varphi E(x)]} + \frac{2\lambda^{2}[E(x)]^{2}(1-\theta)^{2}}{P_{1}^{2}[1-\varphi E(x)]} + \frac{2\lambda^{2}[E(x)]^{2}(1-\theta)}{P_{1}^{2}[1-\varphi E(x)]} + \frac{\lambda^{2}[E(x)]^{2}(1-\theta)^{2}}{P_{1}^{2}[1-\varphi E(x)]} + \frac{\lambda^{2}[E(x)]^{2}(1-\theta)^{2}}{P_{1}^{2}[1-\varphi E(x)]} + \frac{2\lambda^{2}[E(x)]^{2}(1-\theta)^{2}}{P_{1}^{2}[1-\varphi E(x)]} + \frac{\lambda^{2}[E(x)]^{2}(1-\theta)^{2}}{P_{1}^{2}[1-\varphi E(x)]} + \frac{2\lambda^{2}[E(x)]^{2}(1-\theta)^{2}}{P_{1}^{2}[1-\varphi E(x)]} + \frac{\lambda^{2}[E(x)]^{2}(1-\theta)^{2}}{P_{1}^{2}[1-\varphi E(x)]} + \frac{\lambda^{2}[E(x)]^{2}(1-\theta)^{2}}{P_{1}^{2}[1-\varphi$$

With further derivations, one obtains the optimal replenishment lot size as follows.

$$Q^{*} = \frac{2\lambda \left[(n+1)K_{1} + K \right]}{h \left\{ \frac{\lambda^{2}}{P^{2}} \left[\frac{2\lambda}{P^{2}} E\left(\frac{1}{1-x}\right) - \frac{1}{P} + \frac{(1-\theta)}{P_{1}} \left[\frac{4\lambda}{P} E\left(\frac{x}{1-x}\right) - 2E(x) + \frac{2\lambda(1-\theta)}{P_{1}} E\left(\frac{x^{2}}{1-x}\right) \right] \right]}{P_{1}} - \frac{\lambda \left[E(x) \right]^{2} (1-\theta)}{P_{1}} \left[(1-\varphi) + \frac{\lambda(1-\theta)}{P_{1}} \right] + \left[1-\varphi E(x) \right]^{2} - \frac{\lambda \left[1-2\varphi E(x) \right]}{P} - \frac{\lambda \left[1-2\varphi E(x) \right]}{P} \right]}{(1-\varphi)^{2}} + \frac{\lambda^{2}}{P^{2}} + \frac{\lambda^{2} \left[E(x) \right] \cdot \left[\left[1-\varphi E(x) \right] - \frac{2\lambda}{P} - \frac{2\lambda E(x)(1-\theta)}{P_{1}} \right] + \frac{2\lambda^{2} E(x)(1-\theta)}{PP_{1}} \right]}{P_{1}} + \frac{\lambda^{2}}{P^{2}} + \frac{\lambda^{2} \left[E(x) \right]^{2} (1-\theta)^{2}}{P_{1}^{2}} \right] + \frac{h_{1}\lambda \left[E(x) \right]^{2} (1-\theta)^{2}}{P_{1}}$$
(15)

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3. Numerical Example

With the purpose of comparison of the proposed model and Chiu et al.'s model [1], this section adopts the same numerical example as in [1]. Consider that a product can be manufactured at an annual rate of 60,000 units, and this item has a flat annual demand rate of 3,400 units. During production, a random defective rate x occurs and it is assumed to be uniformly distributed over interval [0, 0.3]. Among defective items a portion $\theta = 0.1$ is considered to be scrap and the other portion is re-workable with a rate of rework $P_1 = 2,200$ units per year. A $\theta_1 = 0.1$ portion of reworked items fails and becomes scrap during rework. Other parameters include: K =\$20,000; C =\$100 per item; $C_R =$ \$60 per item reworked; $C_S =$ \$20 per scrap item; h = \$20; $h_1 = 40 per item reworked; a fixed cost $K_1 =$ \$4,350 per shipment; and $C_T =$ \$0.1 per item delivered.

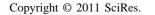
In order to show practical usages of our research results, the following two different scenarios are demonstrated, respectively.

Scenario 1: Let total number of deliveries remain 4 (i.e. n = 4 as was used in [1]). For the proposed model, it is (n+1) = 4. An initial installment of finished products is distributed to customer during t_1 , for satisfying the product demand during producer's production uptime and rework time. Then, at the end of rework, fixed quantity three other installments of finished items are delivered to customer at a fixed interval of time. Also, for the purpose of comparison, we use the lot-size solution Q = 3.553(from [1]) in calculating the production-inventory-delivery cost (i.e. Equation (11) of the proposed model) and obtain E[TCU(3553)] = \$442,990. One notes that there is a reduction in manufacturer holding costs amounts to \$11,356 (see Figure 3), or 11.03% of total other related costs (*i.e.* $E[TCU(Q)] - (\lambda C)$: total cost excludes the variable production cost).

Scenario 2: Let total number of deliveries remain 4 (that is (n + 1) = 4 in our model). By applying Equations (15) and (11), one obtains the optimal replenishment lot size $Q^* = 4,271$ and the expected total costs $E[TCU(Q^*)] =$ \$441,949, respectively. It is noted that overall reducetion in production-inventory-delivery costs amounts to \$12397, or 12.16% of total other related costs.

4. Concluding Remarks

Chiu *et al.* [1] studied the optimal lot size for a manufacturing system with discontinuous issuing policy and imperfect rework. They adopted an n multi-delivery plan which starts at the end of rework process when the entire lot is quality assured. With the purpose of reducing supplier's stock holding cost, this paper extends Chiu *et al.*'s



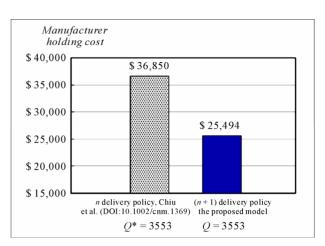


Figure 3. Producer's stock holding costs for the proposed (*n* + 1) delivery policy as compared to that in Chiu *et al.* [1].

model [1] and proposes an n + 1 delivery policy in lieu of their n multi-delivery plan. Mathematical modeling is employed and the expected integrated production-inventory-delivery cost function is derived and proved to be convex function. The closed-form optimal lot size solution to the problem is obtained. A numerical example is provided to show practical usage of our research result and demonstrate its significant savings in stock holding cost. For future research, one of the interesting and practical issues is to investigate effect of multiple customers on the lot size decision for the same model.

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Appendix-A

Computation of Equation (11) is given below.

Recall Equation (10) as follows:

$$TC(Q) = CQ + K + C_R \left[xQ(1-\theta) \right] + C_S \left[xQ\varphi \right] + (n+1)K_1 + C_T \left[Q(1-\varphi x) \right] + h \left[\frac{H}{2}(t) + \frac{H_1}{2}(t_1-t) + \frac{H_2 + H_1}{2}(t_2) + \frac{dt_1}{2}(t_1) \right] + h_1 \left[\frac{dt_1(1-\theta)}{2}(t_2) \right] + h \left[\left(\frac{n-1}{2n} \right) H_2 t_3 \right]$$
(10)

Substituting all related parameters from Equations (1) to (9) in Equation (10) one obtains

$$TC(Q) = CQ + K + (n+1)K_{1} + C_{R}\left[x(1-\theta)Q\right] + C_{S}\left[x\varphi Q\right] + C_{T}\left[Q(1-\varphi x)\right] + \frac{hQ^{2}}{2}\left\{\frac{2\lambda^{2}}{P^{3}(1-x)} + \frac{4\lambda^{2}x(1-\theta)}{P^{2}P_{1}(1-x)} + \frac{2\lambda^{2}x^{2}(1-\theta)^{2}}{PP_{1}^{2}(1-x)} - \frac{\lambda}{P^{2}} - \frac{2\lambda x(1-\theta)}{PP_{1}} - \frac{x^{2}(1-\theta)}{P_{1}}\right] - \frac{x^{2}(1-\theta)}{P_{1}}\left(1 + \frac{\lambda(1-\theta)}{P_{1}}\right) + \left(1 - \frac{1}{n}\right)\left[\frac{(1-\varphi x)^{2}}{\lambda} - \frac{(1-2\varphi x)}{P} + \frac{\varphi x^{2}(1-\theta)}{P_{1}}\right] - \left(\frac{1}{n}\right)\left[\frac{1}{P}\left(\frac{\lambda}{P} - 1\right) - \frac{x(1-\theta)(2-\varphi x)}{P_{1}} + \frac{2\lambda x(1-\theta)}{PP_{1}} + \frac{\lambda x^{2}(1-\theta)^{2}}{P_{1}^{2}}\right] + \frac{h_{1}x^{2}Q^{2}(1-\theta)^{2}}{2P_{1}}$$
(A-1)

or

$$TC(Q) = CQ + K + (n+1)K_{1} + C_{R}\left[x(1-\theta)Q\right] + C_{S}\left[x\varphi Q\right] + C_{T}\left[Q(1-\varphi x)\right] + \frac{hQ^{2}}{2}\left\{\frac{2\lambda^{2}}{P^{3}(1-x)} + \frac{4\lambda^{2}x(1-\theta)}{P^{2}P_{1}(1-x)} + \frac{4\lambda^{2}x(1-\theta)}{P^{2}P_{1}(1-x)} + \frac{2\lambda^{2}x^{2}(1-\theta)^{2}}{P^{2}P_{1}(1-x)} + \frac{2\lambda^{2}x^{2}(1-\theta)^{2}}{P^{2}P_{1}(1-x)} + \frac{2\lambda^{2}(1-\theta)^{2}}{P^{2}P_{1}(1-x)} + \frac{\lambda^{2}(1-\theta)}{P^{2}P_{1}} + \frac{\lambda^{2}(1-\theta)^{2}}{P^{2}P_{1}(1-x)} + \frac{2\lambda^{2}(1-\theta)^{2}}{P^{2}P_{1}(1-x)} + \frac{\lambda^{2}(1-\theta)^{2}}{P^{2}P_{1}(1-x)} + \frac{\lambda^{2}(1-\theta)^{2}}{P^{2}P_{1}(1-x)$$

Because

$$T = \frac{Q}{\lambda} (1 - \varphi x). \tag{A-3}$$

Substituting Equations (A-2) and (A-3) in Equation (A-4) one obtains

 $E\left[TCU(Q)\right] = \frac{E\left[TC(Q)\right]}{E[T]}$

and

$$E\left[TCU(Q)\right] = \frac{C\lambda}{1-\varphi E(x)} + \frac{\left[\left(n+1\right)K_{1}+K\right]\lambda}{Q\left[1-\varphi E(x)\right]} + \frac{C_{R}E(x)(1-\theta)\lambda}{1-\varphi E(x)} + \frac{C_{S}E(x)\varphi\lambda}{1-\varphi E(x)} + \frac{C_{T}\left[1-\varphi E(x)\right]\lambda}{1-\varphi E(x)} + \frac{hQ\lambda}{1-\varphi E(x)}\right]\lambda + \frac{hQ\lambda}{P^{2}}\left[\frac{2\lambda^{2}}{P^{3}}E\left(\frac{1}{1-x}\right) + \frac{4\lambda^{2}(1-\theta)}{P^{2}P_{1}}E\left(\frac{x}{1-x}\right) + \frac{2\lambda^{2}(1-\theta)^{2}}{PP_{1}^{2}}E\left(\frac{x^{2}}{1-x}\right) - \frac{\lambda}{P^{2}} - \frac{2\lambda E(x)(1-\theta)}{PP_{1}} + \frac{-\frac{E(x)^{2}(1-\theta)}{PP_{1}}}{\frac{E(x)^{2}(1-\theta)}{P_{1}}} - \frac{\left[\frac{E(x)^{2}}{P_{1}^{2}}(1-\theta)^{2}}{P_{1}^{2}} + \frac{\left[1-\varphi E(x)\right]^{2}}{\lambda} - \frac{\left[1-2\varphi E(x)\right]}{P} + \frac{\varphi \left[E(x)\right]^{2}(1-\theta)}{P_{1}} + \frac{\lambda}{P^{2}} + \frac{\lambda \left[E(x)\right]^{2}(1-\theta)^{2}}{P_{1}^{2}}\right]\right\} + \frac{h_{l}Q\lambda\left[\frac{E(x)^{2}}{2}(1-\theta)^{2}}{\frac{2P_{1}\left[1-\varphi E(x)\right]}{P}} - \frac{2E(x)(1-\theta)\left[1-\varphi E(x)\right]}{P_{1}} + \frac{2\lambda E(x)(1-\theta)}{PP_{1}} + \frac{\lambda}{P^{2}} + \frac{\lambda \left[E(x)\right]^{2}(1-\theta)^{2}}{P_{1}^{2}}\right]\right\}$$

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(A-4)

With further rearrangements one has

$$E\left[TCU(Q)\right] = \frac{E\left[TC(Q)\right]}{E[T]} = \frac{C\lambda}{1-\varphi E(x)} + \frac{\left[(n+1)K_{1}+K\right]\lambda}{Q\left[1-\varphi E(x)\right]} + \frac{C_{R}E(x)(1-\theta)\lambda}{1-\varphi E(x)} + \frac{C_{S}E(x)\varphi\lambda}{1-\varphi E(x)} + \frac{C_{S}E(x)\varphi\lambda}{1-\varphi E(x)} + \frac{C_{T}\lambda + \frac{h_{1}Q\lambda\left[E(x)\right]^{2}(1-\theta)^{2}}{2P_{1}\left[1-\varphi E(x)\right]} + \frac{hQ}{2}\left[\frac{2\lambda^{3}}{P^{3}\left[1-\varphi E(x)\right]}E\left(\frac{1}{1-x}\right) + \frac{4\lambda^{3}(1-\theta)}{P^{2}P_{1}\left[1-\varphi E(x)\right]}E\left(\frac{x}{1-x}\right) - \frac{\lambda^{2}}{P^{2}\left[1-\varphi E(x)\right]}E\left(\frac{x}{1-x}\right) + \frac{2\lambda^{3}(1-\theta)}{P_{1}^{2}\left[1-\varphi E(x)\right]}E\left(\frac{x}{1-x}\right) - \frac{\lambda^{2}E(x)(1-\theta)}{P_{1}\left[1-\varphi E(x)\right]} + \frac{\lambda^{2}\left[E(x)\right]^{2}(1-\theta)}{P_{1}\left[1-\varphi E(x)\right]} + \left[1-\varphi E(x)\right] - \frac{\lambda\left[1-2\varphi E(x)\right]}{P\left[1-\varphi E(x)\right]} - \frac{\lambda\left[1-2\varphi E(x)\right]}{P_{1}^{2}\left[1-\varphi E(x)\right]} - \left(\frac{1}{n}\right)\left[\left[1-\varphi E(x)\right] - \frac{2\lambda}{P} - \frac{2\lambda E(x)(1-\theta)}{P_{1}\left[1-\varphi E(x)\right]} + \frac{2\lambda^{2}E(x)(1-\theta)}{P_{1}\left[1-\varphi E(x)\right]} + \frac{\lambda^{2}\left[E(x)\right]^{2}(1-\theta)^{2}}{P_{1}^{2}\left[1-\varphi E(x)\right]}\right]\right]$$

$$(11)$$