# Indexed Learning: Protagoras's Computer

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Information technology and communication in education have transformed the traditional school in digital classrooms. The adaptability of technological tools as teaching-learning resources facilitates the rationalization of educational work. Operate with a network computer, through digital information flows, allows us to opening choices for preparing and presenting educational contents. The practical utilities are perhaps the most visible aspect of this new form that takes the contemporary education. Deepening on changes that occur in schools, it is necessary ask ourselves on the model of learning that information and communication technologies (ICT) trigger. It is also necessary to realize the need of adjusting the educative offer to the student's ways of receiving information, linking teaching contents to the learning style of students. This paper reflects on this topic of discussion, introducing as a debate the new learning styles that raise the digital technologies. Such a learning style is called here *indexed*.

Keywords: Didactics; Indexed Learning; Traditional Teaching; Digitalized Education

## Introduction

Teaching styles, that is, the way in which knowledge is transmitted, how lectures are taught, derive from the concept of education that the society holds. For Plato (427-347 BC), education provided the body and soul the beauty possible Locke (1632-1704) endorsed the idea that education is the achievement of a healthy soul in a healthy body. Kant (1724-1804) said that education is aimed at human development and perfection of all that nature brings. Pestalozzi (1746-1827) confirmed his master's philosophy and put on education the responsibility for natural, gradual and systematic development of all human capacities. Herbart (1776-1841), years later, generalized the concept of education as the art of forming. Dilthey (1833-1911) presented more systematically the concept of education as a planned activity aimed at the formation of new generations. We can go back and forth, looking for a diachronic concept of education. Even add a more contemporary approach like lifelong learning (Delors, 1997) and still we could not find an unambiguous concept of education. However, a consensus seems to exist today about a somewhat absurd idea: it is possible to know without learning (innate knowledge). In ancient times, when relating knowledge and learning, Protagoras (480-411 BC) raised the possibility that a person can know something but be unaware of knowing it (Martínez, 2008). The axiom proposed by this non-declarative knowledge is particularly relevant in technological contexts of education.

The concept "education" defines social processes that facilitate learning of human communities. Socialization and culturalization, as preparation for social participation and for acquiring cultural models respectively, are equivalent to education. Teaching and learning define their dynamic sense. Thus, an individual progresses when achieving independence from the uncertainty of their environment. If progress means to gain independence, the priority should be increasing knowledge. But, knowledge is wisdom? The discussion isn't closed.

Knowledge is information gained through introspection, experience or learning. It is linked to social praxis and action (Habermas, 1985). Knowledge is sensitive in assessing the possession of multiple interconnected data that alone have lowquality but together have high-quality. Reasoning is the capacity of treating those data methodically, that is, the ability of spontaneously combining two or more separate or isolated experiences to form a new concept or idea which can efficiently serve for obtaining an aim. All these capabilities are characteristics of Homo sapiens, as Linnaeus classified the human species in 1758 in "System of Nature" (Paterlini, 2007). If we focus on human capacities, it is absurd to state that everything has been done in education. In the area where education is essential, the school, now the capacities are called competencies: knowhow in specific situations that require creative flexible and responsible application of knowledge, skills and attitudes (Bowden & Marton, 2004). Teachers, especially in the Infant and Primary levels when students they are highly motivated and inspired by their ingenuity and creativity, expand the idea that participation and learning are inseparable (Hrastinski, 2009). On this methodological framework, they teach core competences far away from the discursive methods of teaching and the textbooks as basic materials. With such innovative enthuseasm they propose educational projects where the network (Internet) acts as a container of knowledge that facilitates learning (Groff & Mouza, 2008).

In the age of E-Learning and knowledge management we all know that the technological tools are not only processors of updated contents indexed in coded images. Educators must inquire into all the educational possibilities offered by virtual learning environments (Neuman & Kyriakakis, 2002). They should trigger new ways of communication, new learning styles. The language of the twenty-first century is a multimedia language where the word is a symbol decoded with one or more meanings. The image is a visual representation (Sartori, 1997)

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which gives certainty and reliability to the encoded idea. In other words, the text helps to understand what the image communicates (Obach, 1997) through interactive and multisensory hyper documents (Gutiérrez Marín, 2003). These documents are indexed. Any user of the web knows that to be indexed is to be in one of the first pages selected by a searching engine. Indexing is to add a page, regardless of its format, to the list of search results. To make it understandable, indexing is ordering contents by setting indexes (http://www.wikipedia.org). These indexes are only concepts. Concepts are multimodal: are words, morphemes, and grammatical constructions expressed (Gallese & Lakoff, 2005); are the way in which the human mind simplifies the world. They are units of thought that help to organizing the facts. Categorization is a cognitive faculty (Rosch, 1978). It allows us to reduce the informative load of stimuli to bearable proportions. Thus, we can interact efficiently with our environment. There are more concepts than words (Wagensberg, 2006), but we depend almost entirely on words to communicate. Vigotski (1986) says that we should identify language and thought. However, everybody thinks in images before learning to think in words.

The digital culture widens sensory perception, digitizes the senses (Gómez Pin, 2006). Relax the commitment with own self-learning. Suggests lax practices like intertextuality, where foreign productions can become personal elaborations reinterpreted in new contexts (Tíscar, 2005). These procedures are questioned, it is not well seen, are called cut and paste exercises. Indeed, they develop tools to detect plagiarism (Butakov & Scherbinin, 2009). Despite this, the reutilization of another person's' ideas is another form of knowledge and, although despised, it will not disappear. Notwithstanding it, the digital culture also promotes more committed learning processes. Perhaps it is time for the Didactics, as scientific-pedagogical discipline which aims to study the process of teaching and learning, addresses the analysis of these virtual intentional communication systems with which a person can develop his/her knowledge.

#### Learning Experiences in Cultural Transition

Until it appears the printing press, oral tradition, with their limitations of time and space, is the primary source of information in society (Dopico, 2009). The handwriting will mean an extraordinary progress allowing to record and to store this information, heritage till then of the natural memory. Its transfer to educational contexts was immediate. In basic training, the oral language and discussion they will not be already the priority forms of acquisition of knowledge. The teaching and learning of literacy becomes the target of formal education. The didactic sequence is the key element for the development of learning because one learns as one is taught. In educational contexts, learning is understood as the process of acquiring knowledge through study or experience (http://www.rae.es;

http://dictio-nary.cambridge.org). Learning is a process, by which an individual acquires practical skills, incorporates new data, new information contents, new strategies of knowledge and action.

It is possible to learn through many ways. In *trial-and-error learning*, actions are carried out randomly to find the action associated with the reward sought. In *associative learning* (Froufe Torres, 2006) two or more objects are linked. In *deduc-tive learning* the ability to obtain new knowledge from prior information is developed by means of logical reasoning. In *in*-

ductive learning concepts and relationships are associated by a series of examples and counterexamples. In learning by analogy, capacities to cope with new situations are acquired considering the analogy with other cases already known, adapting prior knowledge to the new situation. In the banking model of *learning* the important subject is the content to be stored. It is also possible *learning by discovery*, where the subject constructs his/her knowledge without help. In rote learning the individual doesn't feel authentically engaged in the learning process. This mechanical type of learning, it is characterized by arbitrary introduction of new knowledge without integration into their cognitive structure through meaningless memorization (opposed to comprehensive memorization). Therefore does not encompasses knowledge transfer. A benchmark against memory education, Vygotsky (1988), considers sterile and impossible the direct teaching of concepts. Summarizing, in all the possible ways of learning, it is clearly defined as a dynamic process which is built from the individual and which depends on the context.

In fact, we learn to face and solve problems through making appropriate decisions. To guide decision taking, heuristics (first introduced by Protagoras) proposes simple and effective rules. Heuristics explain, in a practical level, how people arrive at a reasoned opinion or solve a problem through creativity and lateral or divergent thinking (De Bono, 1967). Guilford (1959) classified productive thinking into two categories: convergent thinking, which seeks to find one only solution to a given problem through a set of conventional questions and answers, and divergent (lateral) thinking that moves in several directions seeking the best solution to solve problems that are generally faced as new questions out of established/conventional resolution patterns. The latter may well give a generous amount of solutions instead of finding a unique and correct one. In teaching and learning the V Heuristics (Novak & Gowin, 1984) is a teaching tool which is employed to solve problems or to understand a case study. It helps students to understand the structure of knowledge and the ways we take to produce this knowledge. Develop intuitive learning, related to the reasoning. Such intuitive learning and instantaneous understanding are common references in all technological devices where handling simplicity is sought. This makes obsolete the criticism of the design of multimedia programs (Norman, 1988; Raskin, 2000).

Learning is not imposed from outside, rather is always constructed. With a perceptive approximation, Kolb (1984) described the *experiential learning* cycle pointing out that any learning process is a cycle that starts from the experience and ends with a practice that once again becomes a source of experience that promotes new thinking. Significant learning in school requires from the student's experiential culture (what he knows and how it was acquired) to create a shared knowledge space in the classroom (Pérez Gómez, 1993). This type of learning involves the effective incorporation of contents to the pupil's comprehensive memory. In educational intervention, the terms learning to learn and learning by doing signify measures aimed to develop competences In order that the pupils could learn by themselves.

Digitalization and convergence of media and information services favor the development of a modern "knowledge economy" (Schleicher, 2006). This unleashes socio-cultural changes (Castells, 2000) with evident cultural and educational implications. Demand itself, new competences, such as digital literacy. Digital literacy is structured around three elements: a tool, (the

computer); a procedure (its handling); and a capacity (to encode-and-decode digital information). We already have digital natives and digital immigrants (Prensky, 2001) who are always on (always connected) (Cornella, 2006). Somehow, and to paraphrase Jay Gould (2004), this may represent a new structure of evolutionary thought. Perhaps a new learning style: an indexed *learning* where concepts, properly labelled are deployed in networks of symbolic relationships, associating images, sounds and words. We are in the 2.0 space, the cybernetics space. Furthermore, since late 2005, we are indeed in the blogosphere 3.0, the world of the blogs, which gives true meaning to the virtual communities (Rheingold, 1993). These are social networks where interactive communication supported by software tools allows people to organize themselves around common interests or shared purposes. These spaces have also detractors who drink from critical sources of television (Bourdieu, 1998). They qualify of monkeys that propose an *idiots' culture* to all those who hang contents on the network (Keen, 2007). Undoubtedly, this should be the subject of ontological and epistemological reflections. From a pedagogical perspective, what matters here are the educational implications of all this, the ways of learning that proposes and the teaching dimension of multimedia learning.

# **Tidy Learning in Tags**

Learning requires adapting oneself to the demands of the environment by developing new conduct or relatively permanent changes in behavior. In its educational sense it is defined as a school teaching product. Online education offers are based on learning objectives (Tyler, 1949; Bloom, 1956), establishing a false association between outcome-based education and effective learning. In fact, information and communication technologies (ICT) in the education area have confused behaviorism with constructivism. Thus, we find that the type and amount of information offered to pupils, as well as the way in which it is presented, is being decided by computer programmers, and not necessarily by education experts.

Nevertheless, the e-learning and Web-based instruction (WBI) (Lu & Liao, 2008), is more than training proposals implemented using network services and ICT-based tools. With the tools of interactivity, the receptors of the contents must be taken into account. In this sense, the activities planned and the specific operations proposed affect learning because they have their own repertoire of property objective. In other words, the action of the observer alters the observed system (Cohen-Tannoudji, 1992); the active participation of the learner can disperse learning regardless of whether they meet the education goals. As reported above, Protagoras (greek sophist) was an expert in rhetoric. Rhetoric is a system of rules and resources that operate at different levels in the construction of a speech. It studies and systematizes procedures and techniques to use language in a persuasive and aesthetical way. As ICT incorporate words, images and sounds, today Protagoras would have a PC for teaching media education, an educational model based on indexed learning.

This style of learning shares some characteristics with machine learning (Mitchell, 2006) in that it takes as starting point some initial knowledge (*digital literacy*) about informative devices, generally learnt through symbolic inductive learning. A second stage of learning is rapidly reached, consisting on the construction and modification of rules and concepts (symbolic learning), like acquiring knowledge represented by numerical factors not directly related to a particular concept (*sub-symbolic learning*), characteristic of fuzzy logic (*fuzzy thinking*) (Kosko, 1993). The uniqueness of the learning index is its expansive capacity. This can be better perceived if we compared it with the conventional learning model (Kamsin, 2005; Salas Vinent, 2009; Abdelaziz et al., 2011) that the analogical school was proposing. The teacher was communicating the content of learning through oral and graphical presentations. The word, the blackboard and textbooks were the only pedagogical resources. The students were receiving and processing this information. Those who were finding a conductive thread in this vertical communication (very slightly interactive), they could develop a logical reasoning and transfer these learnings to other contexts, who not, simply they were memorizing them (**Figure 1**).

In the world in which we live, in the educational technology and the management of the knowledge, things are different. The levels of certainty about the universal culture accumulated have changed to an indexed mode. All experiences and perceptions are duly organized and registered. From this point of view, indexed learning is a product of social computerization and educational contents stored in digital formats. The model of indexed learning proposes a way to acquire knowledge that is generalized from the homepage to any computer or laptop. Operating intuitively, indexed learning automatically provides real value without a need of verifying it empirically. It adapts what is already known to a reality which is offered by the successive links, which are in turn activated by lateral thinking (De Bono, 2000), seeking various alternatives to solve problems. This kind of representation and access to knowledge provides people the self-perception of constructing their own learning. Thus, the illusion of building an efficient and meaningful learning arises (Figure 2).

Within educational settings, this type of learning had been already incubated in online teaching. Now it grows and spreads out in schools, high schools and university faculties. The classrooms are being devoid from sheets, books, chalk and discursive methodologies. In them, enter now the knowledge that digital society proposes, totally opened and participative. The interactivity tries to be total between the subject that learns and the software that induces the teaching. The extent of *indexed learning* can be seen in the potential of conceptual maps (Méndez et al., 2003; Cañas et al., 2004; Novak. & Cañas, 2006), e.g.

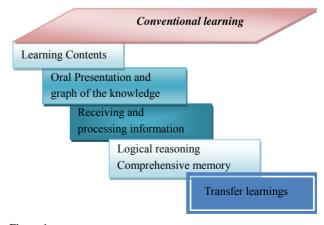


Figure 1. Model of conventional learning.

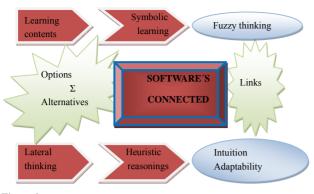


Figure 2. Indexed learning model.

in the use of Interactive Digital Blackboard (IDB) which replaces blackboard chalk with a computer connected to a video projector. The use of the Tablet PC, which combines the computer and the PDA (Personal Digital Assistant), is replacing the traditional notebook because it is easier to write on a touch screen. The digital pedagogic resources are enhanced with editing tools and published contents like the WebQuest (Dodge, 1995; CPR, 2007), which aims to better regulate student time, so he/she can deal more with how to use information than with how to search it. As the audiovisual language permeates the educational contents, the popularity of YouTube approaches it to school with the production, publication and socialization of videos developed in class. Blogs are also arriving to the classrooms, as personal websites individually managed by reverse chronology (Orihuela, 2006). They can be converted into Edublogs, weblogs whose main objective is to support a teachinglearning process in an educational context (Contreras, 2004).

The ICT offer many possibilities of use in the classroom. Here, the teacher's role consists in scheduling an intuitive instruction to facilitate the students' connectivity with the software. To provide learning contents distributed in XML-based languages (Walsh, 2007), with syndicated feed readers and podcasting. In the most advanced levels of indexed education, teachers can audit Edublogs, which are managed by the students.

# **Discussion: The Measure of Virtual Knowledge**

The indexed learning is virtual knowledge. Operates in digital environments of information from which the knowledge can be transferred constantly to other contexts. Another issue is whether the knowledge it generates is an empty knowledge. Moreover, if the synthesis of the synthesis of all ephemeral information produced is real knowledge or whether experts who synthesize information have become owners of the transmission of knowledge. With indexed learning, as with any other academic learning, we need to know what is happening. In education, everything is always measured. Measurement of learning is called assessment. Teachers tend to evaluate in a so disproportionate manner that sometimes they do not even raise the possibility that what they require can't match what they teach. If the student does not meet the competencies required, the responsibility belongs exclusively to him/her: teachers give all but students are not committed. This simple axiom may seem exaggerated but it is a quotidian academic experience for students, who are always conditioned when they are not involved in their own assessment.

Although it is more practical to evaluate student's core competences measuring their performance than applying a written examination (López & Leal, 2002), However, they are continued elaborating learning guides that ordering the educational process around a final exam. Their epistemological bases are classical and somewhat stale when compared with the students profile in the twenty-first century. These guides begin with an initial knowledge assessment to mark the learning evolution. After the period of instruction, assessment booklets are produced which are presented to students as Closed Format Questions to assess knowledge; Open-Ended Questions to assess the ability to establish relationships within the knowledge learned and their synthesis capacity; Case Resolution Exercises to assess their analytical capabilities and assimilation of knowledge learned, their reflective capacity and their personal approach for providing solutions to problems using the knowledge learned; and, Simulation Exercises to assess, skills and procedures. All this is combined with the typical Assessment through Observation, where the attendance, participation and cooperation of the students are registered. To this mechanical system of evaluation has joined the portfolio assessment (Arter & Spandel, 1991). This evaluation system allows monitoring the evolution of the learning process. They do both teacher and student. Will be the students productions who indicate the necessary changes in the learning process (Thomas et al., 2005).

Times have long changed and although the teaching styles go slower, the ways of learning have also changed. The technology available today in the field of education requires new mechanisms to assess learning. The transnational overall evaluations are indicating the route. In May 2009, the Organisation for Economic Cooperation and Development (OECD) started the 2010 PISA (Programme for International Student Assessment) report, where the reading skills of 25,000 boys and girls from 60 countries were assessed through an electronic reading test. The aim was to measure the abilities required to access, manage, integrate and evaluate information, to construct new knowledge from electronic texts (something different than when printed). More than measuring their reading ability, this text measures the cognitive skills needed for effective use of technology (http://www.sindicat.net/n.php?n=9366). With the generalization of these proposals, students cease to be taxable persons evaluated by their productions. They become part of the process of making decisions about the degree of competences that they are acquiring in their academic trajectory.

Digital academic resources contribute in a more fluid way to the evaluation. These new systems are being introduced in the classroom, stepping into the academic curriculum. As *virtual Pathfinders*, web guides bring together resources to help users to search for information. For example, *Heading assessment* is a technique employed to assess student learning through models with the aim of measuring basic skills. At present only the *Repositories*, centralized sites that store and maintain digital information, usually databases or files, seem to be really relevant.

At the university, teachers teach in their classes what they have learned in the analogy era, but their students live in another dimension (Prensky, 2001). Nowadays students still keep living in another dimension, but teachers have already upgraded their knowledge and skills in the use of ICT. At university level it is common to have access to *repositories* where the courses are stored and updated. Students have access to them using a computer network through personal authentication, which allows them to study and perform the tasks proposed by the teacher. Taking advantage of the ease of access and transit, students regulate their workload within the academic calendar without the need of their physical presence at the classroom. While face-to-face teaching at the University is recommended, the combination of face-to-face teaching and virtual participation enables us to use *indexed learning* alongside with a more interpersonal teaching and learning processes.

## **Conclusions: Educational Effects**

We live in the information society and, as any other social model established along the History, criticism is inherent. From the economic point of view, marketing of knowledge is unstoppable. The audiovisual space is a marketed product of a long tail (Anderson, 2004), and their sellers employ the most persuasive marketing techniques to sell their products through viral advertising. Sociological analysis has warned about the danger of assuming that ICT allow an immediate access to knowledge. This assertion is wrong in empirical terms (Castells, 2000). Economical standpoints make use of economic indicators to measure educational concepts, conceiving schools as business that offers products to their customers. The training needs are ranked on deficiencies, demands, values. Education is program- med. Everything can be satisfied if a need is generated that will lead to demand.

The old conceptual framework of pedagogy sets that the educational proposals should design the training in terms of participants. Digital education proposes to organize it in terms of knowledge, of skills to be developed and qualification to be obtained. To do so, it triggers a frenzy of activity, inexhaustibly hanging on the network conceptual contents developed into images and texts. The huge volume of information which is being created would be unmanageable without the metadata. Namely, data that relate to other data and which are in turn linked to other data. Metadata are employed to identify, describe, locate, retrieve, organize and preserve interrelated information (Koutsomitropoulos et al., 2010). Data are indexed with keywords or labels (tags) written in HTML to describe the page that defines the link.

These systems of information flow have great educational significance. An example is the case of Weblogs converted into Edublogs (Gewerc Barujel, 2005), which are employed by teachers in a powerful virtual work. In these virtual working environments, knowledge is shared and the web is more than a resource. It is a space governed by the collective intelligence (Lévy, 2004) from all the users who operate on the network environment producing contents and sharing resources. In absence of a programmer, the designer is the users' community. They control their own work by qualifying some contents and rejecting others, thus giving credibility to information on Web sites (Iding et al., 2009). Collective intelligence exerts its control through plebiscite. That is to say, decision-making is done through the option chosen by the majority. Through continuous edition, every individual, at any time, can add, edit or delete the contents provided by other individuals, as in Wikipedia. From a didactic standpoint we would like to know how our students learn today from ICT (Keengwe et al., 2009). This essay seeks to contribute by proposing the concept of indexed learning. It has been defined here as a kind of learning that begins with the interaction with the software, managing writing and reading competences and mathematic skills. In successive links to concepts and images it develops by induction new concepts and images. Thus, students learn by direct connection with the information provided on the Web. There is a relationship of immediate credibility between the person who learns and the digital link who teaches. Simplicity gives value to the indexed learning. With intuition, learners develop an immediate non-linear understanding. With perception, they complement the deductive sequence of rational thought (Ornstein, 1976). The Indexed learning is not stable but dynamic: it avoids repetition. It prefers to act for discovering new possibilities and relationships adopting new concepts appropriately tagged. Locke (1999) said that all ideas come from sensation or reflection. Yes. Knowledge is produced after a proper assimilation of information but, as information on the web is endlessly flowing, students now have more information. However, their analysis tends to be more superficial. Perhaps this is due to the way they learn and therefore the direct responsibility of those who teach.

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